



運輸署

Transport Department

DRIVING SERVICES SECTION

Guide to Taxi Written Test

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Guide to Taxi Written Test

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Introduction

The Taxi written test aims at ensuring the taxi drivers can drive safely, with good traffic and location knowledge of Hong Kong and be familiar with the laws and regulations governing the operation of taxi drivers. The purpose of this particular Guide is to provide candidates with more information with respect to taxi written test, especially on the examination format as well as the assessment criteria. With a deeper understanding, candidates can be more adequately prepared for the test.

Basic Requirements and Test Assessment Standards

Candidates applying for Taxi written test must be either a holder of a valid full driving licence for private car or light goods vehicles for at least 3 years immediately preceding their applications (if your full driving licence was obtained without undergoing a probationary driving period); or had completed a 12 months probationary driving period of private car or light goods vehicles plus holder of a valid full driving licence for private car for at least 2 years immediately preceding their applications. In addition, candidates must not be convicted of an offence under Section 36 (Causing death by dangerous driving), Section 36A (Causing grievous bodily harm by dangerous driving), Section 39 (Driving a motor vehicle under the influence of drink or drugs), Section 39A (Driving, attempting to drive or being in charge of a motor vehicle with alcohol concentration above prescribed limit), Section 39B (Screening breath tests), Section 39C (Provision of specimens for analysis), Section 39J (Driving motor vehicle without proper control under influence of specified illicit drug), Section 39K (Driving motor vehicle with any concentration of specified illicit drug), Section 39L (Driving motor vehicle without proper control under influence of drug other than specified illicit drug), Section 39O(1) (Failure to undergo preliminary drug test), Section 39S (Failure to provide specimen of blood or urine) of the Road Traffic Ordinance (Cap. 374) during the 5 years immediately preceding their applications.

According to Sections 11 and 15 of the Road Traffic (Driving Licences) Regulations Cap.374B, applicant can apply for a full driving licence within 3 years after passing all parts of the driving test and a full driving licence must be renewed within 3 years after its expiry. If the applicant cannot fulfill the residence requirement at the time when applying for issue or renewal of the full driving licence for commercial classes but he/she meets the residence requirement (i.e. Hong Kong permanent resident/ subject to no condition of stay) afterwards, he/she may apply for the commercial classes within 3 years from the passing date of driving tests or within 3 years after the expiry of the most recent full driving licence with commercial driving classes. Otherwise, he/she will be required to take the relevant driving tests again and obtain a learner's driving licence if he/she wishes to learn to drive before obtaining a full driving licence with relevant commercial vehicle classes.

Normally, candidates, who have passed the written test, can apply for a full driving licence for taxi without the need to attend any road test.

The Taxi written test is composed of multiple choice questions and there is only one correct answer for each question. During the test, both touch screen device and mouse can be used for giving answers. **Candidates can familiarize the interface of**

computerized written test and practise touch screen features by using the Kiosks located at the Driving Test Appointment Office. The address is: -

Driving Test Appointment Office:

**2/F Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road,
Kowloon**

The Taxi written test is divided into 3 parts, all of which should be answered by candidates. The time allowed for the test is 70 minutes.

(1) Part A : Taxi Regulations

This part consists of 20 questions. In each question, candidates are required to choose the most suitable one from four available options as the answer. To obtain a 'pass' in this part, candidates must not commit more than 2 mistakes.

(2) Part B : Location Questions

This part consists of 20 questions. In each question, candidates are required to choose the most suitable one from four available options as the answer. To obtain a 'pass' in this part, candidates must not commit more than 2 mistakes.

(3) Part C : Road Users' Code

This part consists of 100 questions. In each question, candidates are required to choose the most suitable one from three available options as the answer. To obtain a 'pass' in this part, candidates must not commit more than 5 mistakes.

To score an overall 'PASS' result in the Taxi written test, a candidate must be able to meet the passing criteria in each of the three parts mentioned above. A candidate will be classified as 'FAIL' in the test if he fails in any part of the test.

Scope of Test and Suggested Reference

(1) Part A : Taxi Regulations

All questions in this part are based on the pamphlet "Guidelines to Taxi Regulations" published by the Transport Department. The "Guidelines" is written by extracting relevant topics from the Road Traffic (Construction and Maintenance of Vehicles) and Road Traffic (Public Service Vehicles) Regulations of the Road Traffic Ordinance (Chapter 374) with a view to explaining laws and regulations related to the operation of taxi.

The "Guidelines to Taxi Regulations" pamphlet will be sent to candidates with the taxi written test appointment letter.

(2) Part B : Location Questions

The purpose of this part is to test the location knowledge of candidates. The scope of test mainly covers tourist scenic spots, hotels, shopping malls and plaza, public facilities (e.g. hospital, sports ground, parks, etc.), schools, government buildings, commercial buildings, public and private housing estates and other well-known places in Hong Kong Island, Kowloon, New Territories and Lantau Island.

All questions in this part are based on the "Location Questions Booklet" published by the Transport Department. The booklet is prepared by making reference to the "Hong Kong Guide" published by the Survey & Mapping Office of the Lands Department.

The latest version of "Location Questions Booklet" will be sent to candidates with the taxi written test appointment letter.

(3) Part C : Road Users' Code

All questions in this part are based on the "Road Users' Code (May 2000 Edition)" booklet published by the Transport Department. The questions of which are very much similar to the private car / light goods vehicles written test.

Candidates can purchase the booklet "Road Users' Code" at the Government Publication Centre situated at Room 626, 6th floor, North Point Government Offices, 333 Java Road, North Point, Hong Kong and the contact phone number is 2537 1910, or view it and other test related publications at Transport Department's website.

Sample Questions

The following are the sample questions for the three parts of the test. Correct answer will be indicated by an asterisk (*).

(1) Part A : Taxi Regulations

1. Every taxi should be fitted with a taximeter of a design and construction approved by _____.

- A. the taxi owner
- B. the Commissioner for Transport *
- C. the Commissioner of Police
- D. the Director of Electrical and Mechanical Services



2. Which of the followings does not fulfill the requirements for construction of a taximeter?

- A. It should not be a sealed for the ease of repairs in case of mechanical breakdown. *
- B. The fare dial is fitted with illuminating device.
- C. The amount of additional fares in progressive increments of the lowest fare as prescribed is indicated on the fare dial.
- D. The height of the figures indicating the fare and the additional fares is not less than 10 millimetres.

(2) Part B : Location Questions

<p>1. Whampoa Garden</p> <ul style="list-style-type: none">A. Hung Hom *B. To Kwa WanC. San Po KongD. Tsz Wan Shan	<p>3. Tuen Mun Central Library</p> <ul style="list-style-type: none">A. Tin Hau RoadB. San Tsing StreetC. Tuen Hi Road *D. Yan Ching Street
<p>2. Metro City</p> <ul style="list-style-type: none">A. Tuen MunB. Tseung Kwan O *C. Tsuen WanD. Fanling	<p>4. Wan Chai Sports Ground</p> <ul style="list-style-type: none">A. Lung King StreetB. Sports RoadC. Tonnochy Road *D. Fleming Road

(3) Part C : Road Users' Code

<p>1. Before leaving your vehicle, you must :</p> <ul style="list-style-type: none">A. switch off the engine.B. make sure the handbrake is on firmly.C. switch off the engine and make sure the handbrake is on firmly. *	<p>3. Valid vehicle licence should be :</p> <ul style="list-style-type: none">A. displayed on the left-hand side of the windscreen. *B. displayed on the window at the rear of a vehicle.C. locked up in the dash board drawer ready for police inspection.
<p>2. This traffic sign means :</p>  <ul style="list-style-type: none">A. Give way to pedestrianB. Give way to traffic on major road *C. Give way to heavy vehicle	<p>4. This traffic sign means :</p>  <ul style="list-style-type: none">A. Routes be used by bicycles and tricycles. No motor vehicles. *B. No cycles.C. Parking for cycles only

Documents and Papers for Test

Candidates should present the following documents and papers for inspection when attending the taxi written test:-

- (1) Hong Kong Identity Card or an alternative identity document e.g. passport (previously registered in the Transport Department; defaced or expired documents will not be accepted) ;
- (2) valid full driving licence ; and
- (3) test appointment letter.

Candidate who is unable to present document listed in items (1) and (2) will not be allowed to attend the scheduled test.

If the identification documents presented by a candidate is damaged or defaced, then the candidate may not be allowed to attend the test. Candidates are therefore recommended to carefully inspect their identification documents before the test. If the identification documents are damaged or defaced, candidates are advised to bring along a valid passport for the test or apply for a new identity card from the Immigration Department.

If a candidate wishes to postpone the test schedule and his or her test form is close to its expiry date, the candidate must purchase another test form to make the new appointment valid. (Note : the validity period for a test form is 18 months) Candidates should also carefully study the 'Notes' printed on the appointment letter to acquire a better understanding of the details of the test and the rules governing application for postponement.

Examination Regulations

Candidates must follow the following examination rules and instructions of the invigilators. Anyone fails to do so can result in disqualification from the test and invalidation of the test forms. He or she may also be requested to leave the test room immediately. Candidates encountering any problems related to the test should raise their hand and ask the invigilators.

1. Candidates must switch off all communication equipment like pager, mobile phone and walkie-talkie. Other than the test ticket allocated by this Department during registration, all other personal belongings should be placed on the top of the booth. No pets or recording apparatus like video-cam, phone-cam, watch-cam or sound recorder will be allowed. Without the invigilator's permission, candidates must not take out anything during the test (e.g. water and medicine).
2. Candidates wishing to go to the restroom during the test should inform the invigilator by raising their hand. However, the time consumed will be counted as part of the test time. No extra time will be given. Therefore, candidates are advised to go to the restroom immediately before starting the

test if you have to.

3. Candidates will be disqualified if they cheat, attempt to cheat or record the test content in whatever method and their test form will also be invalidated. There is CCTV installed in the test room and the entire test will be recorded for future reference.
4. Candidates must not smoke, eat, drink, talk with or disturb other candidates in whatever way.
5. Under the Prevention of Bribery Ordinance, it is an offence in law for any candidate to offer any advantage to any staff with a view to influencing him / her in discharging his / her official duties. Any candidate attempting to bribe any staff or anyone in connection with the driving test (including written test) will not only be disqualified but will also be prosecuted.
6. If candidates have queries about the test regulations or difficulties in using the computer or wish to leave the test room, they should raise their hand to seek for invigilator's assistance. Do remember, no extra time will be given because of this. Therefore, candidates are advised to raise the questions before the start of the test if they have to.
7. Candidates are required to sit according to the table number printed on their test tickets and input the Test Form Number after choosing a test language. You will then have 5 minutes to read the instructions, after which, the test will automatically start. Candidates could also start the test by pressing [BEGIN TEST]. Candidates will not be allowed to change the chosen test language once the test begins.
8. After finishing the test, candidates wishing to leave prematurely must inform the invigilator by raising their hand. Candidates should ensure that "Test Finished" is shown on the computer screen before leaving the test room. Once they have left, they will not be permitted to enter the test room again. The test result will be available in about 15 minutes after submission of test. and candidates could wait at Driving Test Appointment Office counter 36 for collection of their result slip.

Notes for Disabled Candidates

Before applying for a driving test, person with physical disabilities (e.g. deaf, colour blind, missing or defective limbs) must seek the recommendations from registered medical practitioners. In addition, he / she has to undergo an assessment conducted by the Transport Department. Approval letter will be issued upon satisfactory assessment result, and the candidate should present the letter to the invigilators before the test starts.

Candidate has the responsibility to ensure that his / her health condition is suitable to drive. In case of doubt, please contact Transport Department Driving Services Section (Headquarter Office) at 2713 7262.

Result Notification

Result slip will be distributed to candidates in Driving Test Appointment Office in about 15 minutes after the test at counter 36.

However, if a candidate's driving licence has been suspended by the court before taking the test, the test result will be nullified and the test form fee will not be refunded.

Application for Driving Licence by Successful Candidates and Application for a Second Test by Unsuccessful Candidates

1. Candidates Who Have Passed the Test

According to Section 11 and 15 of the Road Traffic (Driving Licences) Regulations Cap.374B, applicant for a full driving licence with commercial vehicle classes must be the holder of a Hong Kong Permanent Identity Card; or the holder of a Hong Kong Identity Card (other than a Hong Kong Permanent Identity Card) and is not subject to any condition of stay other than a limit of stay as defined in section 2(1) of the Immigration Ordinance (Cap.115).

For candidates who have passed the taxi written test, please approach any Licensing Offices of this Department within 3 years from the date of your test to apply for or add a new entitlement on your driving licence for taxi with the following documents:-

1. Your taxi written test result slip (original);
2. Your Hong Kong Permanent Identity Card (original or copy) / Hong Kong Identity Card (original or copy) and a valid travel document (original and copy) to show that you are not subject to any condition of stay other than a limit of stay as defined in section 2(1) of the Immigration Ordinance (Cap. 115) ;
3. Your full driving licence (original);
4. Proof of present address (original or copy), which is issued not more than 3 months from now;
5. Duly completed prescribed form (TD 557): Application for Full Driving Licences; and
6. Fee for full driving licence (if applicable).

According to the Road Traffic (Driving Licence) Regulations (Chapter 374B), any candidate who applies for the issue of a full driving licence after 3 years from the date that he/she passed his/her test will not be entertained by the Transport Department.

<i>Licensing Offices</i>	<i>Tel. No.</i>
Hong Kong Licensing Office:	3/F, United Centre, 95 Queensway, Hong Kong. 2804 2636
Kowloon Licensing Office:	2/F, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Kowloon. 2150 7728
Kwun Tong Licensing Office:	5/F, Kowloon East Government Offices, 12 Lei Yue Mun Road, Kwun Tong, Kowloon. 2775 6835
Shatin Licensing Office:	2/F, Shatin Government Offices, 1 Sheung Wo Che Road, Shatin, N.T. 2606 1468

2. Candidates Who Have Failed the Tests

Unsuccessful candidates can apply to re-take the taxi written test through the following ways:

- Application by Post

Send the postal application with the following documents to: **“Transport Department P.O. Box No. 79, Shatin Central Post Office”** and mark **《Application for Driving Test (Commercial Vehicle)》** on the envelope:-

- (a) Copy of your Hong Kong Identity Card or other identification documents;
- (b) Copy of your full driving licence;
- (c) Duly completed prescribed form (TD 321): “Application for a Driving Test (Commercial Vehicle)” ; and
- (d) The required fee for the purchase of the relevant driving test form (please pay by crossed cheque or cashier order, payable to “The Government of the Hong Kong Special Administrative Region” or “The Government of the HKSAR”, do not send in cash).

- Online Application

1. Log in the following GovHK website for Online Booking for Driving Tests – Taxi Written Test
<http://www.gov.hk/en/residents/transport/drivinglicense/roadtest.htm>
2. Choose “Book driving test online”
3. Choose “Driving Test Appointment Booking” under “Please select a service” and proceed to online application
(Do not choose “Repeater Early Test Appointment Booking”)

(Note: You must possess a valid personal digital certificate issued by recognized Certification Authorities for authentication; and with a credit card (Visa or MasterCard) or a PPS account number and Internet password for payment)

3. Result of Driving Test

The result of the driving test as shown on the result slip is subject to final verification by this Department. Should an amendment of the verdict be found necessary in the course of verification, the candidate will receive by post a notice to this effect and he/she will be invited to our office for the purpose of updating the test result.

Enquiries

Any enquiries about taxi written test, please feel free to call the following numbers:

Enquiries	Contact number
Application for driving test for Commercial vehicles	2158 5908
Postponement and other appointment matters	2771 7723 / 2606 1676

Important Notice

Pay Sufficient Postage for Mails

Underpaid mail items are subject to surcharge by Hongkong Post. This department will not accept underpaid mail items, which will be returned to the sender (with return address) or disposed of (without return address) by the Hongkong Post. For proper delivery of your mail items to the department, and to avoid unnecessary delivery delay or unsuccessful delivery, please ensure your mail items bear sufficient postage with return address before posting. Please note details about postage and pay attention to the latest effective New Postage Structure.