



**運輸署**

*Transport Department*

## **DRIVING SERVICES SECTION**

### **Guide to Taxi Written Test**

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## **Guide to TAXI Written Test**

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## ***Introduction***

The Taxi written test aims at ensuring the taxi drivers can drive safely, with good traffic and location knowledge of Hong Kong and be familiar with the laws and regulations governing the operation of taxi drivers.

The purpose of this particular Guide is to provide candidates with more information with respect to taxi written test, especially on the examination format as well as the assessment criteria. With a deeper understanding, candidates can be more adequately prepared for the test.

## ***Basic Requirements and Test Assessment Standards***

Candidates applying for Taxi written test must be either a holder of a valid full driving licence for private car for at least 3 years immediately preceding their applications (if your full driving licence was obtained without undergoing a probationary driving period); or had completed a 12 months probationary driving period of private car plus holder of a valid full driving licence for private car for at least 2 years immediately preceding their applications. In addition, candidates must not be convicted of an offence under Section 36 (Causing death by dangerous driving), Section 39 (Driving a motor vehicle under the influence of drink or drugs), Section 39A (Driving, attempting to drive or being in charge of a motor vehicle with alcohol concentration above prescribed limit), Section 39B (Screening breath tests) or Section 39C (Provision of specimens for analysis) of the Road Traffic Ordinance (Cap. 374) during the 5 years immediately preceding their applications.

According to Sections 11 and 15 of the Road Traffic (Driving Licences) Regulations Cap.374B, applicant for a full driving licence with commercial vehicle classes must be the holder of a Hong Kong Permanent Identity Card; or the holder of a Hong Kong Identity Card (other than a Hong Kong Permanent Identity Card) and is not subject to any condition of stay other than a limit of stay as defined in section 2(1) of the Immigration Ordinance (Cap.115).

Normally, candidates, who have passed the written test, can apply for a full driving licence for taxi without the need to attend any road test.

The Taxi written test is composed of multiple choice questions and there is only one correct answer for each question. During the test, touch screen device or mouse will be used for giving answers. Candidates can practise touch screen features by using the Kiosks located at the Driving Test Appointment Office. The address is: -

### Driving Test Appointment Office:

2/F Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road,  
Kowloon

Candidates can also run the Demo. CD with the use of a mouse at home in order to familiarize the operation of the Computerized Written Test. Every candidate will be provided with a Demo. CD with his / her appointment letter.

The test is divided into 3 parts, all of which should be answered by candidates. The time allowed for the test is 70 minutes.

**(1) Part A : Taxi Regulations**

This part consists of 20 questions. In each question, candidates are required to choose the most suitable one from four available options as the answer. To obtain a 'pass' in this part, candidates must not commit more than 2 mistakes.

**(2) Part B : Location Questions**

This part consists of 20 questions. In each question, candidates are required to choose the most suitable one from four available options as the answer. To obtain a 'pass' in this part, candidates must not commit more than 2 mistakes.

**(3) Part C : Road Users' Code**

This part consists of 100 questions. In each question, candidates are required to choose the most suitable one from three available options as the answer. To obtain a 'pass' in this part, candidates must not commit more than 5 mistakes.

To score an overall 'PASS' result in the Taxi written test, a candidate must be able to meet the passing criteria in each of the three parts mentioned above. A candidate will be classified as 'FAIL' in the test if he fails in any part of the test.

***Scope of Test and Suggested Reference***

**(1) Part A : Taxi Regulations**

All questions in this part are based on the leaflet "Guidelines to Taxi Regulations" published by the Transport Department. The "Guidelines" is written by extracting relevant topics from the Road Traffic (Construction and Maintenance of Vehicles) and Road Traffic (Public Service Vehicles) Regulations of the Road Traffic Ordinance (Chapter 374) with a view to explaining laws and regulations related to the operation of taxi.

The "Guidelines to Taxi Regulations" leaflet will be sent to candidates with the taxi written test appointment letter.

**(2) Part B : Location Questions**

The purpose of this part is to test the location knowledge of candidates. The scope of test mainly covers tourist scenic spots, hotels, shopping malls and plaza, public facilities (e.g. hospital, sports ground, parks, etc.), schools, government buildings, commercial buildings, public and private housing estates and other well-known places in Hong Kong Island, Kowloon, New Territories and Lantau Island.

All questions in this part are based on the "Location Questions Booklet" published by the Transport Department. The booklet is prepared by making reference to the "Hong Kong Guide" published by the Survey & Mapping Office of the Lands Department.

The latest version of "Location Questions Booklet" will be sent to candidates with the taxi written test appointment letter.

**(3) Part C : Road Users' Code**

All questions in this part are based on the booklet named "Road Users' Code (May 2000 Edition)". The questions of which are very much similar to the private car / light goods vehicles written test.

Candidates can purchase the booklet "Road Users' Code" at the Government Publication Centre situated at Room 402, Murray Building, Garden Road, Central and the contact phone number is 2537 1910.

***Sample Questions***

The following are the sample questions for the three parts of the test. Correct answer will be indicated by a 《\*》.

**(1) Part A : Taxi Regulations**

1. Every taxi should be fitted with a taximeter of a design and construction approved by

- \_\_\_\_\_.
- A. the taxi owner
  - B. the Commissioner for Transport \*
  - C. the Commissioner of Police
  - D. the Director of Electrical and Mechanical Services



2. Which of the followings does not fulfill the requirements for construction of a taximeter?

- A. It should not be a sealed for the ease of repairs in case of mechanical breakdown. \*
- B. The fare dial is fitted with illuminating device.
- C. The amount of additional fares in progressive increments of the lowest fare as prescribed is indicated on the fare dial.
- D. The height of the figures indicating the fare and the additional fares is not less than 10 millimetres.

**(2) Part B : Location Questions**

<p>1. Yan Oi Street</p> <ul style="list-style-type: none"><li>A. Hung Hom</li><li>B. To Kwa Wan</li><li>C. San Po Kong *</li><li>D. Tsz Wan Shan</li></ul>	<p>3. Tuen Mun Central Library</p> <ul style="list-style-type: none"><li>A. Tin Hau Road</li><li>B. San Tsing Street</li><li>C. Tuen Hi Road *</li><li>D. Yan Ching Street</li></ul>
<p>2. Metro City</p> <ul style="list-style-type: none"><li>A. Tuen Mun</li><li>B. Tseung Kwan O *</li><li>C. Tsuen Wan</li><li>D. Fanling</li></ul>	<p>4. Wan Chai Sports Ground</p> <ul style="list-style-type: none"><li>A. Lung King Street</li><li>B. Sports Road</li><li>C. Tonnochy Road *</li><li>D. Fleming Road</li></ul>

**(3) Part C : Road Users' Code**

<p>1. Before leaving your vehicle, you must :</p> <ul style="list-style-type: none"><li>A. switch off the engine.</li><li>B. make sure the handbrake is on firmly.</li><li>C. switch off the engine and make sure the handbrake is on firmly. *</li></ul>	<p>3. Valid vehicle licence should be :</p> <ul style="list-style-type: none"><li>A. displayed on the left-hand side of the windscreen. *</li><li>B. displayed on the window at the rear of a vehicle.</li><li>C. locked up in the dash board drawer ready for police inspection.</li></ul>
<p>2. This traffic sign means :</p>  <ul style="list-style-type: none"><li>A. Give way to pedestrian</li><li>B. Give way to traffic on major road *</li><li>C. Give way to heavy vehicle</li></ul>	<p>4. This traffic sign means :</p>  <ul style="list-style-type: none"><li>A. Routes be used by bicycles and tricycles. No motor vehicles. *</li><li>B. No cycles.</li><li>C. Parking for cycles only</li></ul>

## ***Documents and Papers for Test***

Candidates should present the following documents and papers for inspection when attending the taxi written test:-

- (1) Hong Kong Identity Card or an alternative identity document e.g. passport (previously registered in the Transport Department; defaced or expired documents will not be accepted) ;
- (2) valid full driving licence ; and
- (3) test appointment letter

Candidate who is unable to present document listed in items (1) and (2) will not be allowed to attend the scheduled test.

If the identification documents presented by a candidate is damaged or defaced, then the candidate may not be allowed to attend the test. Candidates are therefore recommended to carefully inspect their identification documents before the test. If they discover that their identification documents are damaged or defaced, it is advisable for them to bring along a valid passport for the test or simply apply for a new identity card from the Immigration Department.

If a candidate wishes to postpone the test schedule and his or her test form is close to its expiry date, the candidate must purchase another test form to make the new appointment valid. (Note : the validity period for a test form is 18 months) Candidates should also carefully study the 'notes' on the appointment letter to acquire a better understanding of the details of the test and the rules governing application for postponement.

## ***Examination Regulations***

Candidates must follow the following rules and instructions of the invigilators. Anyone fails to do so can result in disqualification from the test and invalidation of the test forms. He may also be requested to leave the test room immediately. Candidates having any problems about the test can raise their hand and ask the invigilators.

1. Candidates must switch off all the communication equipment like pager, mobile phone, and walkie-talkie. Other than the slip allocated by this Department, all other personal belongings should be placed on the top of the booth. No pets or recording apparatus like video-cam, phone-cam, watch-cam or sound recorder will be allowed. Without the invigilator's permission, candidates must not take out anything not for the test either.
2. Candidates wishing to go to the restroom during the test should inform the invigilator by raising their hand. However, the time consumed will be counted as part of the test time. No extra time will be given. Therefore, you are advised to go to the restroom immediately before the start of the test if you have to.

3. Candidates will be prosecuted if they cheat, attempt to cheat, record the test content in whatever method. They will be disqualified and their test form will also be invalidated. There is CCTV installed in the test room. The recorded image will be referred to before finalizing the test result.
4. Candidates must not smoke, eat, drink, talk with other candidates or disturb other candidates in whatever way.
5. Under the Prevention of Bribery Ordinance, it is an offence in law for any candidate to offer any advantage to any staff with a view to influencing him / her in discharging his / her official duties. Any candidate attempting to bribe any staff or anyone in connection with the driving test will not only be disqualified but will also be prosecuted.
6. If candidates have queries about the test regulations or difficulties for using the computer or wish to leave the test room, they should raise their hand for assistance. Do remember, no extra time will be given because of this.
7. Candidates have to input the Test Form Number after choosing a test language. You will then have 5 minutes to read the instructions, after which, the test will automatically start. You could also start the test by pressing [BEGIN TEST]. You will not be allowed to change the chosen test language once the test begins.
8. After finishing the test, candidates wishing to leave prematurely must inform the invigilator by raising their hand. Once they have left, they will not be permitted to enter the test room again. The test result will be available in about 15 minutes. Candidates could wait at Driving Test Appointment Office counter 36 for collection of their result slip.

### ***Notes for Disabled Candidates***

Before applying for a driving test, person with physical disabilities (e.g. deaf, colour blind, missing or defective limbs) must seek the recommendations from registered medical practitioners. In addition, he has to undergo an assessment conducted by the Transport Department. If the assessment result is satisfactory, he will be issued with an approval letter and he should present this letter to the invigilators before the test starts.

Candidate has the responsibility to ensure that his / her health condition is suitable to drive. In case of doubt, please contact Transport Department Driving Services Section (Headquarter Office) at 2713 7262.

## ***Result Notification***

Result notification will be distributed to candidates in Driving Test Appointment Office in about 15 minutes after the test.

However, if a candidate's driving licence has been suspended by the court before taking the test, the test result will be nullified and the test form fee will not be refunded.

## ***Application for Driving Licence by Successful Candidates and Application for a Second Test by Unsuccessful Candidates***

### **1. Candidates Who Have Passed the Test**

According to Section 11 and 15 of the Road Traffic (Driving Licences) Regulations Cap.374B, applicant for a full driving licence with commercial vehicle classes must be the holder of a Hong Kong Permanent Identity Card; or the holder of a Hong Kong Identity Card (other than a Hong Kong Permanent Identity Card) and is not subject to any condition of stay other than a limit of stay as defined in section 2(1) of the Immigration Ordinance (Cap.115).

Candidates who have passed the taxi written test please approach any Licensing Offices of this Department after your test, but within 3 years from the date of your test to apply for upgrading of your driving licence.

When applying for upgrading of your driving licence, please bring the following documents:-

1. Taxi Written Test Result Slip (original); and
2. Hong Kong Permanent Identity Card (original or photocopy); or
3. Hong Kong Identity Card (original or photocopy) and a valid travel document (original and photocopy) to show that you are not subject to any condition of stay other than a limit of stay as defined in section 2(1) of the Immigration Ordinance (Cap. 115); and
4. Original or photocopy of address proof (residential address and correspondence address) issued within the last 3 months (e.g. water/electricity/gas bill and bank correspondence); and
5. The duly completed application form: Application for Full Driving Licence (TD 557); and
6. The required fee for the issue of a full driving licence (not applicable for driving licence endorsement); and
7. Medical examination report form TD256 duly completed by a registered medical practitioner (applicable to a person aged 70 or above who applies for Full/Probationary Driving Licence)

According to the Road Traffic (Driving Licence) Regulations (Chapter 374B), any candidate who applies for the issue of a full driving licence after 3 years from the date that he/she passed his/her test will not be entertained by the Transport Department.

<i>Licensing Offices</i>	<i>Tel. No.</i>
Hong Kong Licensing Office:	3/F, United Centre, 95 Queensway, Hong Kong. <b>2804 2636</b>
Kowloon Licensing Office:	2/F, Cheung Sha Wan Government Offices, 303 Cheung Sha Wan Road, Kowloon. <b>2150 7712</b>
Kwun Tong Licensing Office:	5/F, Kowloon East Government Offices, 12 Lei Yue Mun Road, Kwun Tong, Kowloon. <b>2775 6835</b>
Shatin Licensing Office:	2/F, Shatin Government Offices, 1 Sheung Wo Che Road, Shatin, N.T. <b>2606 1468</b>

## **2. Candidates Who Have Failed the Tests**

Unsuccessful candidates can apply to re-take the taxi written test through the following ways:

- Online Booking for taxi written test by visiting the GovHK website (<http://www.gov.hk/en/residents/transport/drivinglicense/roadtest.htm>). (Note: you must possess a valid personal digital certificate issued by recognised Certification Authorities for authentication; and with a credit card (Visa or MasterCard) or a PPS account number and Internet password for payment). Please contact the Driving Test Appointment Office at 2771 7723 for enquiries.
- Submit your application together with the following documents by post to “Shatin Licensing Office, Transport Department P.O. Box No. 79, Shatin Central Post Office” and mark 《Application for Driving Test (Commercial Vehicle)》 on envelope : –
  1. Copy of Hong Kong Identity Card or other identity document;
  2. Copy of Full Driving Licence;
  3. The duly completed application form: Application for a Driving Test (Commercial Vehicle) (TD 321);
  4. The required fee for the purchase of the relevant driving test form (please pay by crossed cheque or cashier order, payable to “The Government of the Hong Kong Special Administrative Region” or “The Government of the HKSAR”, do not send in cash).

## **3. Result of Driving Test**

The result of the driving test as shown on the result slip is subject to final verification by this Department. Should an amendment of the verdict be found necessary in the course of verification, the candidate will receive by post a notice to this effect and he/she will be invited to our office for the purpose of updating the test result.

## *Enquiries*

Any enquiries about taxi written test, please feel free to call the following numbers:

Enquiries	Contact number
Application for driving test for Commercial vehicles	2158 5908
Postponement and other appointment matters	2771 7723 / 2606 1676