

Government Public Transport Fare Concession Scheme for the Elderly and Eligible Persons with Disabilities

\$2

60+ Hong Kong residents (including eligible persons with disabilities) must use JoyYou Card to enjoy \$2 Scheme



It's time to get your JoyYou Card



JoyYou Card Webpage



Labour and Welfare Bureau
The Government of the
Hong Kong Special Administrative Region
of the People's Republic of China



運輸署
Transport Department



Hong Kong residents (including eligible persons with disabilities) aged 60 or above

Hong Kong residents (including eligible persons with disabilities) aged 60 or above must apply for JoyYou Card to enjoy \$2 Scheme

Each eligible applicant will only be issued with one JoyYou Card

Existing Anonymous Elder Octopus and ordinary Personalised Octopus will not be covered under \$2 Scheme

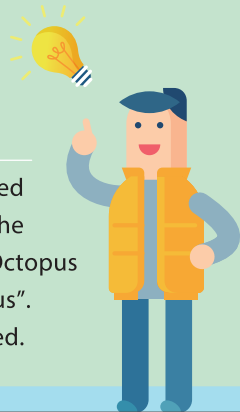
- The existing Anonymous Elder Octopus and ordinary Personalised Octopus will not be covered under the \$2 Scheme. Eligible beneficiaries must use JoyYou Card¹ or Personalised Octopus with "Persons with Disabilities Status"² to enjoy the \$2 Scheme in future. Hong Kong residents (including eligible persons with disabilities) aged 60 or above should apply for a JoyYou Card as soon as possible if they do not have one.

¹ JoyYou Card is applicable to Hong Kong residents (including eligible persons with disabilities) aged 60 or above

² Personalised Octopus with "Persons with Disabilities Status" is applicable to eligible persons with disabilities aged below 60

- There is an expiry date for the "Persons with Disabilities Status" encoded on the Personalised Octopus of eligible persons with disabilities. Eligible persons with disabilities aged 60 or above have no need to apply for renewal of the "Persons with Disabilities Status" after switching to a JoyYou Card.

- Eligible persons with disabilities aged below 60 can continue to enjoy the \$2 Scheme using the Personalised Octopus with "Persons with Disabilities Status". Card replacement is not required.



How to apply for a JoyYou Card



Via Octopus App

or



By posting the application form

Applicants should send the completed application form with a copy of their Hong Kong identity card and a 1.5 x 2 inch colour passport photo (with white or plain light colour background) taken within six months by post to the address specified on the application form. JoyYou Card will be mailed to the correspondence address in Hong Kong given by eligible applicants within four weeks upon receipt of the required information and documents.

Distribution Points of Application Forms

Customer Service Centres of MTR stations* (except Racecourse Station)

Home Affairs Enquiry Centres of Home Affairs Department*

Licensing Offices of Transport Department*

District Elderly Community Centres, Neighbourhood Elderly Centres and Social Centres for the Elderly subvented by the Government*

Estate Offices under Hong Kong Housing Authority*

Hong Kong Housing Society (Rental Estates, Cheerful Court, Jolly Place and The Tanner Hill Management Office) *

Download from JoyYou Card webpage**
www.octopus.com.hk/joyyou/en

* With return envelope, the consolidated list of distribution points is available on JoyYou Card webpage.

** Postage paid by applicants

Application Fee

- The HKSAR Government subsidises the administrative fee for the first application of eligible beneficiaries.
- No activation of JoyYou Card is required. It can be used after topping up with an amount higher than HK\$50 via Octopus add-value channels. The initial top-up amount will include a refundable deposit of HK\$50.

Public Transport Modes and Services under \$2 Scheme



MTR

Domestic MTR services, including Light Rail and MTR Bus (Northwest New Territories) (Excluding the Airport Express, East Rail Line services to and from Lo Wu, Lok Ma Chau and Racecourse Stations, and first-class service of East Rail Line)



Franchised Buses

Franchised bus routes of Kowloon Motor Bus, Citybus, Long Win Bus and New Lantao Bus

(Excluding "A" and "NA" routes to the airport, racecourse routes, new long-haul services and the routes on a pre-booking and group hire basis)



Ferries

Designated ferry services (Excluding deluxe class services)



Green minibuses

All green minibuses routes



Red minibuses

Designated services of red minibuses and kaitos approved by the Transport Department to join the \$2 Scheme



Kaitos

A logo of the \$2 Scheme will be displayed at the approved red minibuses and kaitos joining the Scheme



Tram

All tram routes

Transfer the services on the existing Octopus to JoyYou Card with "Easy Transfer" Service

JoyYou Card holders can transfer the HK\$50 deposit and the remaining value, services and offers from an existing Octopus to JoyYou Card with "Easy Transfer" service at "Octopus Service Points" at designated MTR stations or shopping malls.



About "Easy Transfer" service



Location of "Octopus Service Points"

Enquiry

For details of JoyYou Card applications

- JoyYou Card webpage : www.octopus.com.hk/joyyou/en
- Hotline : 3147 1388



JoyYou Card Webpage

For details of the \$2 Scheme

- Labour and Welfare Bureau website : www.lwb.gov.hk
- Transport Department website : www.td.gov.hk
- Enquiries : 1823

