

Transport Department
The Government of the Hong Kong
Special Administrative Region
香港特別行政區政府
運輸署

經營居民巴士服務的條件

經營及管理該項服務

- (1) 提供該項服務須用領有牌照的公共巴士，並須按照道路交通條例及其附屬規例經營。
- (2) 運輸署署長將指定一處地點，通常在屋邨內，作為該項服務在住宅區的總站，同時亦會指定終點站。開往終點站時，車輛必須在住宅區的總站接載乘客。乘客可在沿途的指定停車地點下車，但車輛由住宅區的總站開往終點站時不得沿途接載乘客。
- (3) 開往住宅區時，所有乘客必須在住宅區的總站下車。乘客可在沿途的指定停車地點上車，但車輛由終點站開往住宅區的總站時，乘客不得在途中下車。
- (4) 只限提供來往住宅區總站及終點站之間的服務，並須依照夾附在客運營業證的服務詳情表上所指定的路線，停車地點，服務時間和日期 / 時間表及每小時最高的載客量提供服務。
- (5) 根據本客運營業證經營居民服務的巴士，必須展示一個**標誌**，上面寫明「居民巴士服務」的字樣、該項服務的行程終點和由運輸署署長編配的路線編號。該標誌須以塑膠製造，其顏色、式樣和大小在夾附的圖1內訂明。上述標誌必須在巴士的擋風玻璃上展示，並能夠由巴士前面清楚見到，但必須不妨礙司機視線。當該輛巴士不提供上述服務時，不得展示該標誌。
- (6) 根據本客運營業證經營居民服務的巴士，必須展示一份由運輸署署長核證的**認可居民巴士服務細則**（註明該項服務的路線和停車地點）。上述**認可居民巴士服務細則**須在巴士的左前窗展示，但必須不妨礙司機視線。當該輛巴士不提供上述服務時，不得展示該認可居民巴士服務細則。
- (7) 提供本文所述服務的單層巴士不得接載企位乘客。雙層巴士，須經個別檢驗以決定准許的企位乘客數目後，始可接載企位乘客。
- (8) 所收取的車費須向運輸署署長登記；如要作任何更改，至少須於十四天前通知運輸署署長。
- (9) 署長如果認為情況需要，在諮詢過持證人後，以專人送交或掛號郵遞方式給予持證人三個月書面通知，即可在本客運營業證有效期內修訂有關路線、停車地點、經營期間及日期 / 時間表、以及每小時最高載客量等的條件。
- (10) 持證人每月須向運輸署署長呈交下述的營業統計數字：—
 - (甲) 經營該服務車輛數目及載客量；
 - (乙) 每輛巴士所行走的車程次數及行程里數(以公里計)；及
 - (丙) 所載運的乘客人數。

不依照指定路線行駛

- (11) 在並非持證人所能控制的情況逼使下，持證人可令其公共巴士改道而不照指定線路行駛，直至無此必要時為止，然而：—
 - (甲) 運輸署署長可要求持證人在合理期間內以書面就公共巴士改道而不照指定路線行駛一事，作出合理的解釋。
 - (乙) 持證人如使公共巴士改道不照指定路線行駛而又不能提供圓滿的解釋，則當作持證人違反客運營業證的條件論。

車輛

- (12) 持證人須用獲運輸署署長發牌及認可的公共巴士，提供上述服務。除以持證人名義登記的公共巴士外，其他公共巴士一概不得用以提供該項服務。

檢查屋宇場地，維修設施，車輛及車隊一覽表

- (13) 運輸署署長及其授權的代表，可在合理時間內檢查：—
- (甲) 持證人為配合上述服務而使用的任何屋宇場地及其為有關車輛的構造、修理、停泊及保養事宜提供的一切設備；及
 - (乙) 持證人為配合該項服務而使用的任何車輛。
- (14) 持證人須向運輸署署長提供用作檢查的設備，以便執行本服務條件第13條所指的檢查工作。

居民巴士服務經營權的轉讓，續期及終止

- (15) 未得運輸署署長事先批准，不得擅自將居民巴士服務的經營權轉讓予他人或予另一持證人。
- (16) 當收到持證人及乘客在客運營業證期滿不少過三個月前提交聯署的書面要求，運輸署署長可酌情決定將居民巴士服務的經營權延長，並將該項服務列入續期的客運營業證內，每次展期以不超過十二個月為限。
- (17) 若運輸署署長認為不宜將居民巴士服務的經營權延長，須於營業證期滿的一個月前通知持證人。
- (18) 持證人或乘客可聯名或各自給予運輸署署長不少過一個月的書面通知將居民巴士服務終止。
- (19) 如果持證人沒有遵照道路交通條例及客運營業證所規定的條件提供居民服務，運輸署署長會向持證人發出通知，飭令在通知書送達後二十一天內，以書面申述為何不應撤銷持證人的居民巴士服務經營權，如果理由不充份，運輸署署長可撤銷此經營權。

Figure 1 圖1

Indication Sign on Buses for Residents' Service – SAMPLE

經營居民服務巴士上的標誌 – 樣本



* Indicates the minimum height of the characters.
顯示字體的最少高度。

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Conditions for Operating Residents' Service

Operation and Control of Services

- (1) The service shall be operated by licensed public buses in compliance with the Road Traffic Ordinance and its subsidiary regulations.
- (2) A single location, normally within a residential estate, will be specified by the Commissioner as the outer terminal point of the service. The inner terminal point will also be specified by the Commissioner. On the inward journey, all passengers shall be picked up at the outer terminal point. Passengers may be set down at specified stopping places along the route, but no passenger may be picked up on the inward journey after leaving the outer terminal point.
- (3) On the outward journey, all passengers shall be set down at the outer terminal point. Passengers may be picked up at specified stopping places along the route, but no passenger may be set down on the outward journey after leaving the inner terminal point.
- (4) The service shall only be operated between the outer terminal point and inner terminal point in accordance with the route, stopping places, period and days of operation/timetable and maximum hourly capacity specified in the Schedule of Service attached to this passenger service licence.
- (5) Each bus operating a residents' service authorized under this passenger service licence shall display a **sign** indicating the words RESIDENTS' SERVICE, the service's destinations and route number assigned by the Commissioner. The sign shall be made of plastic and of the colour, design and dimensions as set out in Figure 1 attached. The sign shall be displayed on the windscreen of the bus in such a manner that it is clearly visible from the front of the vehicle; and shall be placed in such a position that the sightline of the driver would not be unduly obstructed. The sign shall not be displayed when the bus is not operating the said service.
- (6) Each bus operating a residents' service authorized under this passenger service licence shall display a copy of the **Details of Approved Residents' Service** (specifying the service's routing and stopping points) certified by the Commissioner. The Details of Approved Residents' Service shall be displayed on the nearside front window of the bus; and shall be placed in such a position that the sightline of the driver would not be unduly obstructed. The Details of Approved Residents' Service shall not be displayed when the bus is not operating the said service.
- (7) No standing passenger shall be carried on single deck buses for the service herein referred to. Standees may be carried on double deck buses subject to inspection of individual vehicle to determine the number of permitted standing passengers.
- (8) The fares chargeable shall be registered with the Commissioner, and a minimum notice of 14 days given to the Commissioner in advance of any changes.
- (9) The Commissioner may, after consultation with the licensee, by giving 3 months' notice in writing to the licensee, either personally or by registered post, amend these conditions during the validity of the licence by varying the route, stopping places, period and days of operation/timetable and maximum hourly capacity of the service whenever in his opinion circumstances so require.
- (10) The licensee shall provide the Commissioner the following monthly operating statistics in respect of the service:—
 - (a) the number and capacity of vehicles operating the service;
 - (b) the number of journeys operated and the kilometreage travelled by each vehicle; and
 - (c) the number of passengers carried.

Non-Adherence of the Specified Route

- (11) Whenever circumstances beyond the control of the licensee so require, the licensee may cause a public bus to be diverted from a specified route for so long as such circumstances continue to so require, provided that:—
 - (a) the Commissioner may require the licensee to submit to him within a reasonable period written explanation of the circumstances requiring him to cause a public bus to be diverted from a specified route in any particular case; and
 - (b) any diversion of a public bus from a specified route for which an unsatisfactory explanation is given by the licensee shall be deemed to be a breach of conditions of the passenger service licence on the part of the licensee.

Vehicles

- (12) The licensee shall use for the provision of the service referred to such public bus(es) as the Commissioner has licensed and authorized from time to time for operating the service. No public bus other than that registered in the name of the licensee

shall be used in the provision of the service herein referred to.

Inspection of Premises, Maintenance Facilities, Vehicles and Fleet List

- (13) The Commissioner and his authorized representatives may at all reasonable times inspect: —
- (a) any premises used by the licensee in connection with this service and all facilities provided by the licensee for the construction, repair, parking and maintenance of vehicle so used; and
 - (b) any vehicle used by the licensee in connection with this service.
- (14) The licensee shall afford such facilities for the inspections referred to in Condition (13) as may be required by the Commissioner.

Transfer, Renewal and Termination of the Operation of Residents' Service

- (15) The authorization for the operation of residents' service shall not be transferred to any person or another licensee without the prior consent of the Commissioner.
- (16) Upon receipt of a joint written request from the licensee and the user made not less than three months before the expiry of the passenger service licence, the Commissioner may in his absolute discretion extend the authorization for the operation of residents' service by including the service in the renewed passenger service licence for any period up to 12 months at any one time.
- (17) Should the Commissioner consider it undesirable to extend the authorization for the operation of residents' service for any further period, the licensee shall be given one month's notice.
- (18) The operation of the residents' service may be terminated by the licensee or by the users, jointly or separately, by giving to the Commissioner not less than one month's notice in writing of such termination.
- (19) The Commissioner may rescind the authorization for the operation of the residents' service if it appears that without good cause the licensee has failed to operate a residents' service in accordance with the provisions of the Road Traffic Ordinance and the conditions stipulated in the passenger service licence after having served on the licensee a notice requiring the licensee to show cause in writing, within 21 days after the service of such notice, why the authorization for the operation of the residents' service should not be cancelled.

Figure 1 圖1

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