

## Recall Detail

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| <b>Ref No</b>   | <b>10000499</b>   |
| <b>Manufacturer</b>   | Toyota  |
| <b>Vehicle Class</b>  | Private Car   |
| <b>Model/Type</b>   | Camry   |
| <b>Dealer (phone no)</b>  | Crown Motors Limited (Tel: 2880 4988)   |
| <b>Subject</b>  | Inspection of lower ball joint of front suspension system   |
| <b>Progress</b>   | <b>Running</b>  |
| <b>Affected Vehicle Identification Number (VIN)</b>                                       | List as below:  |
| <b>Description of Defect, how it came to light, and possible consequences if ignored.</b> | The recall is related to the lower ball joint which connects the front suspension lower arm to the knuckle. The rubber boot on the ball joint could have been damaged during manufacturing process. If the rubber boot is damaged, the lubricant grease inside the ball joint may leak from the damaged boot, causing the ball joint to wear and loosen prematurely. If the vehicle is continuously operated in this condition, the lower ball joint may separate from the knuckle. |
| <b>Remedial Action</b>  | Inspect and, if necessary, replace the lower ball joint   |
| <b>Build Dates</b>  | March 2011 ~ August 2014  |
| <b>Launch Date</b>  | 12 November 2014  |
| <b>Tentative Date of Recall Completion</b>  | December 2018   |

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