

Recall Detail

Ref No	10000726
Manufacturer	Daimler AG
Vehicle Class	Private car
Model/Type	GLE 450 & ML 450 / 292 & 166
Dealer (phone no)	Zung Fu Aberdeen Service Centre: 2552 8298 Zung Fu Quarry Bay Service Centre: 2563 4333 Zung Fu Hunghom Service Centre: 2363 9396 Zung Fu Yuen Long Service Centre: 2473 3171
Subject	Update engine and transmission control unit software (5490302)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>Engine of affected vehicles may turn off when braking from a low speed (e.g. when braking for a traffic light). Furthermore, after an ECO start, the engine may turn off again if under a high load and the gas pedal is actuated too gently. The vehicle will not restart automatically in these cases, but will have to be restarted manually instead.</p> <p>Depending on the traffic situation, an increased accident hazard could result from this. It is possible at any time to restart the vehicle.</p>
Remedial Action	Update the software for the engine and transmission control unit on affected vehicles as a precautionary measure.
Build Dates	03/07/2015 - 29/05/2017
Launch Date	07/09/2017
Tentative Date of Recall Completion	31/12/2017

3	WDC2923642A002360
4	WDC2923642A002888
5	WDC2923642A003079
6	WDC2923642A003159
7	WDC2923642A003198
8	WDC2923642A003209
9	WDC2923642A003250
10	WDC2923642A003263
11	WDC2923642A003272
12	WDC2923642A003345
13	WDC2923642A003386
14	WDC2923642A003390
15	WDC2923642A003461
16	WDC2923642A003719
17	WDC2923642A003747
18	WDC2923642A003864
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21	WDC2923642A004170
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24	WDC2923642A004836
25	WDC2923642A004854
26	WDC2923642A004858
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30	WDC2923642A004971
31	WDC2923642A004972
32	WDC2923642A004977
33	WDC2923642A005003
34	WDC2923642A005021
35	WDC2923642A005025
36	WDC2923642A005094
37	WDC2923642A005110
38	WDC2923642A005165
39	WDC2923642A005257
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42	WDC2923642A005480

43	WDC2923642A005507
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47	WDC2923642A005870
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55	WDC2923642A006305
56	WDC2923642A006326
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58	WDC2923642A006405
59	WDC2923642A006420
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61	WDC2923642A007380
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182	WDC2923642A078983