

Recall Detail

Ref No	10000746
Manufacturer	Daimler AG
Vehicle Class	Private car
Model/Type	C-Class / 204
Dealer (phone no)	Zung Fu Aberdeen Service Centre: 2552 8298 Zung Fu Quarry Bay Service Centre: 2563 4333 Zung Fu Hunghom Service Centre: 2363 9396 Zung Fu Yuen Long Service Centre: 2473 3171
Subject	Rework steering column (4692149)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>The steering column on affected vehicles may not be sufficiently grounded. It is possible that in combination with internal damage to the connections in the steering column switch module that the driver airbag could trigger without obvious cause through electrostatic discharge because of this.</p> <p>This may result in a risk of injury for the driver along with an increase in the risk of an accident.</p> <p>An airbag warning message in the instrument cluster as well as the red airbag indicator lamp display the presence of damage to the driver beforehand.</p>
Remedial Action	Establish sufficient grounding for the steering column on affected vehicles as a precautionary measure.
Build Dates	19/06/2012 - 16/04/2013
Launch Date	04/01/2018
Tentative Date of Recall Completion	30/04/2018

1	WDD2040312A746704
2	WDD2040312A763066
3	WDD2040312A778300
4	WDD2040312A833761
5	WDD2040312A843716
6	WDD2040312A843816
7	WDD2040312A843887
8	WDD2040312A854672
9	WDD2040312A856079
10	WDD2043312G006574
11	WDD2043312G129998
12	WDD2043772F937430
13	WDD2043772F956417
14	WDD2043772F967278
15	WDD2043772F991988
16	WDD2043772F992898
17	WDD2043772F998370