

Recall Detail

Ref No	10000772
Manufacturer	Daimler AG
Vehicle Class	Private car
Model/Type	A-Class, B-Class, CLA-Class & GLA-Class / 176, 246, 117 & 156
Dealer (phone no)	Zung Fu Aberdeen Service Centre: 2552 8298 Zung Fu Quarry Bay Service Centre: 2563 4333 Zung Fu Hunghom Service Centre: 2363 9396 Zung Fu Yuen Long Service Centre: 2473 3171
Subject	Rework steering column (4692148)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>The steering column on affected vehicles may not be sufficiently grounded. In combination with internal damage to the connections in the steering column switch module that the driver airbag could trigger without obvious cause in the case of electrostatic discharge.</p> <p>This may result in a risk of injury for the driver as well as increase the risk of an accident.</p> <p>Damage is indicated to the driver in advance via an airbag warning message in the instrument cluster as well as the red AIR BAG OFF warning lamp.</p>
Remedial Action	Establish sufficient grounding for the steering column on affected vehicles as a precautionary measure.
Build Dates	A-Class: 12/07/2016 - 03/07/2017 B-Class: 12/07/2016 - 08/06/2017 CLA-Class: 06/07/2016 - 13/06/2017 GLA-Class: 05/07/2016 - 08/06/2017
Launch Date	09/05/2018
Tentative Date of	31/12/2019

Recall Completion

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