

Recall Detail

Ref No	10000883
Manufacturer	Toyota
Vehicle Class	Private Car
Model/Type	Previa/Spade
Dealer (phone no)	Crown Motors Limited (Tel: 2880 4988)
Subject	Back door stays replacement
Progress	Running
Affected Vehicle Identification Number (VIN)	List as below:
Description of Defect, how it came to light, and possible consequences if ignored.	During a specific production period, an improper temperature was used during the plating process for coating the surface of the damper rod at a specific supplier. As a result, there is a possibility that internal stress generated during the plating process may cause micro cracks to develop on the plating of the damper rod. For certain damper stay designs that are installed in certain orientations, this condition can allow the gas charged in the damper stay to leak through cracks when the rod is in an upward position and the damper oil moves down and away from the damper rod seal. If a sufficient amount of gas leaks, the damper stays may not keep the back door open, increasing the risk of injury.
Remedial Action	Inspect and, if necessary, replace the back door stay
Build Dates	January 2019 to March 2019
Launch Date	October 2019
Tentative Date of Recall Completion	December 2020

1	JTDBE9E3009003574	20	JTDBE9E3209003608
2	JTDBE9E3009003588	21	JTDBE9E3209003611
3	JTDBE9E3009003610	22	JTDBE9E3209003625
4	JTDBE9E3009003624	23	JTDBE9E3209003639
5	JTDBE9E3009003638	24	JTDBE9E3209003642
6	JTDBE9E3009003641	25	JTDBE9E3209003656
7	JTDBE9E3009003655	26	JTDBE9E3309003598
8	JTDBE9E3009003669	27	JTDBE9E3309003603
9	JTDBE9E3009003672	28	JTDBE9E3309003617
10	JTDBE9E3109003583	29	JTDBE9E3309003620
11	JTDBE9E3109003597	30	JTDBE9E3309003634
12	JTDBE9E3109003602	31	JTDBE9E3309003648
13	JTDBE9E3109003616	32	JTDBE9E3309003651
14	JTDBE9E3109003633	33	JTDBE9E3309003665
15	JTDBE9E3109003647	34	JTDBE9E3409003576
16	JTDBE9E3109003650	35	JTDBE9E3409003593
17	JTDBE9E3109003664	36	JTDBE9E3409003609
18	JTDBE9E3209003575	37	JTDBE9E3409003612
19	JTDBE9E3209003592	38	JTDBE9E3409003626

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53	JTDBE9E3609003627
54	JTDBE9E3609003630
55	JTDBE9E3609003644
56	JTDBE9E3609003658
57	JTDBE9E3609003661
58	JTDBE9E3709003586
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105	JTEGD56M407171623
106	JTEGD56M407171962
107	JTEGD56M407171976
108	JTEGD56M507170917
109	JTEGD56M507170965
110	JTEGD56M507171517
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112	JTEGD56M507171646
113	JTEGD56M507171730
114	JTEGD56M507171808
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122	JTEGD56M807170622
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125	JTEGD56M907170662
126	JTEGD56M907171701