

Recall Detail

Ref No	10000884
Manufacturer	Lexus
Vehicle Class	Private Car
Model/Type	CT200h
Dealer (phone no)	Crown Motors Limited (Tel: 2880 4922)
Subject	Back door stays replacement
Progress	Running
Affected Vehicle Identification Number (VIN)	List as below:
Description of Defect, how it came to light, and possible consequences if ignored.	During a specific production period, an improper temperature was used during the plating process for coating the surface of the damper rod at a specific supplier. As a result, there is a possibility that internal stress generated during the plating process may cause micro cracks to develop on the plating of the damper rod. For certain damper stay designs that are installed in certain orientations, this condition can allow the gas charged in the damper stay to leak through cracks when the rod is in an upward position and the damper oil moves down and away from the damper rod seal. If a sufficient amount of gas leaks, the damper stays may not keep the back door open, increasing the risk of injury.
Remedial Action	Inspect and, if necessary, replace the back door stay
Build Dates	February 2019
Launch Date	October 2019
Tentative Date of Recall Completion	December 2020

1	JTHKD5BH802347172
2	JTHKD5BH402347704
3	JTHKD5BH802347222