

Recall Detail

Ref No	10000908
Manufacturer	Daimler AG
Vehicle Class	Private car
Model/Type	C-Class, E-Class & CLS / 205, 213, 238 & 257
Dealer (phone no)	Chai Wan Service Centre: 2504 6140 Hunghom Service Centre: 2504 6140 Yuen Long Service Centre: 2504 6140
Subject	Replace electronic power steering rack (4693003)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>Lock nuts with possible production deviations may have been installed in steering systems in extremely unlikely cases. If an affected steering was installed in your vehicle, the lock nut could break and the steering could lock under the influence of very high lateral forces on the steering – as most likely occur at low speeds, for example, upon contact with the curb when maneuvering or parking.</p> <p>This would increase the risk of an accident.</p>
Remedial Action	Replace the electric power steering on affected vehicles as a precautionary measure.
Build Dates	26/11/2014 - 28/05/2018
Launch Date	03/12/2019
Tentative Date of Recall Completion	31/12/2020

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