

Recall Detail

Ref No	10000951
Manufacturer	Daimler AG
Vehicle Class	Private car
Model/Type	GLC 300 4MATIC and EQC 400 4MATIC / 253 and 293
Dealer (phone no)	Chai Wan Service Centre: 2504 6140 Hunghom Service Centre: 2504 6140 Yuen Long Service Centre: 2504 6140
Subject	Left rear seat backrest lock (9295001)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>The left rear seat backrest lock of affected vehicles might not meet the specifications. In this case, the basic functionality of the rear seat backrest lock would be given.</p> <p>However, in the event of a crash, when the cargo area is loaded, the cargo could strike the backrest of the left rear seat. In this case, a failure of the seat backrest lock cannot be ruled out, increasing the risk of injury to the occupants.</p>
Remedial Action	Replace the left rear seat backrest lock on affected vehicles as a precautionary measure.
Build Dates	24/01/2020 - 11/02/2020
Launch Date	07/07/2020
Tentative Date of Recall Completion	31/12/2020

1	W1N2539842F802140
2	W1N2539842F802101
3	W1N2539842F801997
4	W1N2539842F801596

5	W1N2539842F800648
6	W1N2539842F800223
7	W1N2539842F800116
8	W1N2539842F800057

9	W1N2539842F799903
10	W1N2539842F799779
11	W1N2539842F799542
12	W1N2539842F799419
13	W1N2539842F799266
14	W1N2539842F797148
15	W1N2539842F795322
16	W1N2539842F794908
17	W1N2539842F794681
18	W1N2539842F794532
19	W1N2539842F794274
20	W1N2539842F794242
21	W1N2539842F794178
22	W1N2539842F794135
23	W1N2539842F793757
24	W1N2533842F799180
25	W1N2533842F794408
26	W1N2533842F793735
27	W1K2938902F004920
28	W1K2938902F004885
29	W1K2938902F004881
30	W1K2938902F004879
31	W1K2938902F004819
32	W1K2938902F004815
33	W1K2938902F004790
34	W1K2938902F004627
35	W1K2938902F004594
36	W1K2938902F004592
37	W1K2938902F004544
38	W1K2938902F004472
39	W1K2938902F004416
40	W1K2938902F004384
41	W1K2938902F004360
42	W1K2938902F004353
43	W1K2938902F004346
44	W1K2938902F004265