

Recall Detail

Ref No	10000983
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	GLC 300 4MATIC, AMG GLC 43 4MATIC & EQC 400 4MATIC / 253 & 293
Dealer (phone no)	Chai Wan Service Centre: 2504 6140 Hunghom Service Centre: 2504 6140 Yuen Long Service Centre: 2504 6140
Subject	Wiring harness insulation for electric steering (5491022)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>The wiring harness of the steering control unit may not have been produced according to the specification in affected vehicles. In this case, the wiring harness of the steering control unit may have been damaged in the production process, which may result in moisture ingress into the wiring harness. As a result, the possibility of moisture ingress into the control unit cannot be ruled out.</p> <p>This could result in the loss of the electric steering assist, which would increase the risk of an accident.</p> <p>A failure of the electric power steering would be indicated by a corresponding warning message in the instrument cluster.</p>
Remedial Action	Check the wiring harness of the steering control unit in affected vehicles as a precautionary measure and replace it if necessary.
Build Dates	17/12/2019 - 28/05/2020

Launch Date	16/11/2020
Tentative Date of Recall Completion	31/03/2021

1	W1K2938902F004166	37	W1N2533842F783774
2	W1K2938902F004175	38	W1N2533842F783916
3	W1K2938902F004197	39	W1N2533842F784435
4	W1K2938902F004265	40	W1N2533842F785315
5	W1K2938902F004346	41	W1N2533842F785620
6	W1K2938902F004353	42	W1N2533842F785926
7	W1K2938902F004360	43	W1N2533842F785963
8	W1K2938902F004384	44	W1N2533842F786227
9	W1K2938902F004416	45	W1N2533842F786479
10	W1K2938902F004472	46	W1N2533842F786780
11	W1K2938902F004544	47	W1N2533842F787334
12	W1K2938902F004592	48	W1N2533842F787457
13	W1K2938902F004594	49	W1N2533842F787561
14	W1K2938902F004627	50	W1N2533842F787865
15	W1K2938902F004790	51	W1N2533842F787919
16	W1K2938902F004815	52	W1N2533842F787960
17	W1K2938902F004819	53	W1N2533842F788044
18	W1K2938902F004879	54	W1N2533842F788120
19	W1K2938902F004881	55	W1N2533842F788196
20	W1K2938902F004885	56	W1N2533842F789046
21	W1K2938902F004920	57	W1N2533842F789143
22	W1K2938902F004939	58	W1N2533842F789210
23	W1K2938902F004971	59	W1N2533842F791961
24	W1K2938902F005023	60	W1N2533842F793352
25	W1K2938902F005391	61	W1N2533842F793735
26	W1N2533642F780751	62	W1N2533842F794408
27	W1N2533642F782595	63	W1N2533842F799180
28	W1N2533842F780726	64	W1N2533842F803650
29	W1N2533842F781154	65	W1N2533842F808130
30	W1N2533842F782053	66	W1N2539642F781055
31	W1N2533842F782145	67	W1N2539642F782692
32	W1N2533842F782447	68	W1N2539642F782857
33	W1N2533842F782862	69	W1N2539642F783071
34	W1N2533842F782977	70	W1N2539842F781852
35	W1N2533842F783701	71	W1N2539842F787095
36	W1N2533842F783738	72	W1N2539842F787312

73	W1N2539842F788151
74	W1N2539842F788743
75	W1N2539842F789257
76	W1N2539842F789332
77	W1N2539842F789590
78	W1N2539842F789682
79	W1N2539842F789707
80	W1N2539842F789718
81	W1N2539842F792238
82	W1N2539842F792528
83	W1N2539842F792616
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87	W1N2539842F793757
88	W1N2539842F794135
89	W1N2539842F794178
90	W1N2539842F794242
91	W1N2539842F794274
92	W1N2539842F794532
93	W1N2539842F794681
94	W1N2539842F794908
95	W1N2539842F795322
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97	W1N2539842F799266
98	W1N2539842F799419
99	W1N2539842F799542
100	W1N2539842F799779
101	W1N2539842F799903
102	W1N2539842F800057
103	W1N2539842F800116
104	W1N2539842F800223
105	W1N2539842F800648
106	W1N2539842F801596
107	W1N2539842F801997
108	W1N2539842F802101
109	W1N2539842F802140
110	W1N2539842F802620
111	W1N2539842F802712
112	W1N2539842F803068

113	W1N2539842F803077
114	W1N2539842F803511
115	W1N2539842F803758