

Recall Detail

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| Ref No | 10001005 |
| Manufacturer | Mercedes-Benz AG |
| Vehicle Class | Private car |
| Model/Type | C-Class & E-Class / 203 & 211 |
| Dealer (phone no) | Chai Wan Service Centre: 2504 6140 Hunghom Service Centre: 2504 6140 Yuen Long Service Centre: 2504 6140 |
| Subject | Tilting/sliding roof bonding (7891004) |
| Progress | Running |
| Affected Vehicle Identification Number (VIN) | <p>Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p> |
| Description of Defect, how it came to light, and possible consequences if ignored. | <p>The tilting/sliding roof check that has already been performed for affected vehicles must be repeated due to new findings. The adhesive joint between the sliding sunroof panel and the frame of the tilting/sliding roof may not correspond to the specifications. In this case, the adhesive force of the adhesive joint may gradually decrease. The connection between the sliding sunroof panel and the vehicle can therefore not be permanently ensured throughout the vehicle's service life. As a result, the sliding sunroof panel may fully detach from the vehicle.</p> <p>This would increase the risk of accident and/or injury for other road users.</p> |
| Remedial Action | Check the bonding of the sliding sunroof panel in affected vehicles as a precautionary measure, and replace the tilting/sliding roof if necessary. |
| Build Dates | 23/08/2006 - 05/09/2006 |

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| Launch Date | 13/04/2021 |
| Tentative Date of Recall Completion | 31/12/2021 |

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| 1 | WDB2030421F866146 |
| 2 | WDB2110542B041068 |
| 3 | WDC2030422R245401 |
| 4 | WDC2030422R245618 |
| 5 | WDC2030422R245677 |
| 6 | WDC2030422R245796 |
| 7 | WDC2030422R245843 |
| 8 | WDC2030422R245880 |
| 9 | WDC2030422R246375 |
| 10 | WDC2030422R246393 |