

Recall Detail

Ref No	10001022
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	CLA, GLA, A-Class & B-Class / 117, 156, 176, 242 & 246
Dealer (phone no)	Chai Wan Service Centre: 2504 6140 Hunghom Service Centre: 2504 6140 Yuen Long Service Centre: 2504 6140
Subject	Bore of steering shaft universal joint (4692030)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>A bore in the universal joint at the steering shaft may not correspond with the specifications in affected vehicles. In this case, this may result in play in the steering that may increase over time. This would result in noises and an imprecise steering feel.</p> <p>If these symptoms are not detected over a longer period, a bearing may release from the universal joint. the vehicle steerability would in this case be restricted.</p> <p>This may increase the risk of an accident.</p>
Remedial Action	Check the steering shaft as a precautionary measure in affected vehicles and replace if necessary.
Build Dates	08/12/2016 - 28/02/2017
Launch Date	09/06/2021
Tentative Date of Recall Completion	31/12/2021

1	WDC1569432J348481	41	WDD2462432J439101
2	WDC1569432J348485	42	WDD2462432J439261
3	WDC1569432J348492	43	WDD2462432J439342
4	WDC1569432J369484	44	WDD2462432J439395
5	WDC1569442J348476	45	WDD2462432J439455
6	WDC1569442J348478	46	WDD2462432J439674
7	WDC1569522J348475	47	WDD2462432J439803
8	WDD1173442N483595	48	WDD2462432J439943
9	WDD1173442N483899	49	WDD2462432J440060
10	WDD1173522N484007	50	WDD2462432J440092
11	WDD1760502J587224	51	WDD2462432J440128
12	WDD1760502J588548	52	WDD2462432J440163
13	WDD1760502J590080		
14	WDD1760502J597070		
15	WDD1760502V185670		
16	WDD1760502V185945		
17	WDD1760502V186000		
18	WDD1760502V186072		
19	WDD1760502V186186		
20	WDD1760522J596176		
21	WDD1760522J597275		
22	WDD2462432J434634		
23	WDD2462432J435277		
24	WDD2462432J435301		
25	WDD2462432J435493		
26	WDD2462432J435711		
27	WDD2462432J436451		
28	WDD2462432J436674		
29	WDD2462432J436934		
30	WDD2462432J437671		
31	WDD2462432J437859		
32	WDD2462432J438177		
33	WDD2462432J438180		
34	WDD2462432J438284		
35	WDD2462432J438597		
36	WDD2462432J438722		
37	WDD2462432J438740		
38	WDD2462432J438836		
39	WDD2462432J438987		
40	WDD2462432J439003		