

Recall Detail

Ref No	10001025
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	CLA, GLA, A-Class & C-Class / 117, 156, 176 & 205
Dealer (phone no)	Chai Wan Service Centre: 2895 7323 Hunghom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
Subject	Bonding of panoramic sunroof panel (7790003)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>The panel located between the windshield and the panoramic sunroof of affected vehicles may not have been bonded correctly during a prior service repair. In this case, the adhesion of the bonding of the panel to the vehicle body might deteriorate gradually over time and could lead the panel to partially or fully detach from the vehicle.</p> <p>increasing the risk of a crash and/or injury for other road users.</p>
Remedial Action	Check the bonded panel on affected vehicles as a precautionary measure and install a new panel, if needed.
Build Dates	17/09/2013 - 24/09/2015
Launch Date	08/07/2021
Tentative Date of Recall Completion	31/12/2021

1	WDC1569462J045579
2	WDD1173442N079375
3	WDD1173442N192387
4	WDD1173442N250373
5	WDD1760442J142869
6	WDD1760442V000673
7	WDD1760442V001435
8	WDD2050422F065036
9	WDD2050452R028465