

Recall Detail

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| Ref No | 10001042 |
| Manufacturer | Mercedes-Benz AG |
| Vehicle Class | Private car |
| Model/Type | S 450 4MATIC, S 500 4MATIC/ 223 |
| Dealer (phone no) | Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171 |
| Subject | Passenger Seat Occupant Recognition (5499009) |
| Progress | Running |
| Affected Vehicle Identification Number (VIN) | <p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p> |
| Description of Defect, how it came to light, and possible consequences if ignored. | The control unit for the occupant recognition might be deactivated permanently by the airbag control unit at vehicle shut down. As a consequence, the passenger airbag might be deactivated despite a person sitting on the passenger front seat. This would increase the risk of injuries for the passenger in case of a crash with a potential airbag deployment. |
| Remedial Action | As a precautionary measure, to update the software of the airbag control unit on the affected vehicles. |
| Build Dates | 08/09/2020 – 15/03/2021 |
| Launch Date | 08/11/2021 |
| Tentative Date of Recall Completion | 31/12/2022 |

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