

Recall Detail

Ref No	10001049
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	S 450 4MATIC, S 500 4MATIC/ 223
Dealer (phone no)	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
Subject	eCall function limited (5499510)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	The communication module in certain vehicles may not correspond with the specifications. In this case, the control unit could repeatedly attempt to make a call without success where the eCall is triggered manually or automatically. As a consequence, it would in the case of an accident not be possible to guide rescue forces to the vehicle.
Remedial Action	As a precautionary measure, to update the software of the communication module on the affected vehicles.
Build Dates	08/09/2020 – 22/06/2021
Launch Date	11/02/2022
Tentative Date of Recall Completion	31/12/2022

1	W1K2231632A003008	7	W1K2231632A013090
2	W1K2231632A003355	8	W1K2231632A013665
3	W1K2231612A011150	9	W1K2231612A013844
4	W1K2231632A011941	10	W1K2231632A013918
5	W1K2231632A013007	11	W1K2231612A014327
6	W1K2231632A013029	12	W1K2231632A014340

13	W1K2231612A014430
14	W1K2231632A014543
15	W1K2231632A014930
16	W1K2231612A015270
17	W1K2231632A015307
18	W1K2231612A015582
19	W1K2231632A015989
20	W1K2231632A016027
21	W1K2231612A016296
22	W1K2231632A016321
23	W1K2231612A016328
24	W1K2231612A016421
25	W1K2231632A017647
26	W1K2231632A017709
27	W1K2231632A017776
28	W1K2231612A017912
29	W1K2231632A017995
30	W1K2231632A018030
31	W1K2231632A018347
32	W1K2231632A018644
33	W1K2231612A019971
34	W1K2231612A023054
35	W1K2231632A023152
36	W1K2231612A023181
37	W1K2231632A023257
38	W1K2231632A023342
39	W1K2231612A023446
40	W1K2231612A023515
41	W1K2231632A023625
42	W1K2231612A024373
43	W1K2231632A024467
44	W1K2231612A024601
45	W1K2231612A024902
46	W1K2231612A025054
47	W1K2231612A025399
48	W1K2231612A026746
49	W1K2231612A026934
50	W1K2231612A027481
51	W1K2231612A027534
52	W1K2231612A027568

53	W1K2231612A028218
54	W1K2231632A028519
55	W1K2231632A028896
56	W1K2231632A028974
57	W1K2231632A029034
58	W1K2231632A029235
59	W1K2231632A029838
60	W1K2231612A029997
61	W1K2231612A030143
62	W1K2231632A030308
63	W1K2231612A030756
64	W1K2231612A030882
65	W1K2231612A031112
66	W1K2231612A031888
67	W1K2231612A031978
68	W1K2231632A032220
69	W1K2231612A032594
70	W1K2231632A032872
71	W1K2231612A033703
72	W1K2231612A033767
73	W1K2231612A036515
74	W1K2231612A036644
75	W1K2231632A037059
76	W1K2231612A038772
77	W1K2231632A040165
78	W1K2231612A041645
79	W1K2231612A041864
80	W1K2231612A042023
81	W1K2231632A042865
82	W1K2231632A043083
83	W1K2231612A043215
84	W1K2231612A044533
85	W1K2231632A048445
86	W1K2231612A048616
87	W1K2231612A050627
88	W1K2231612A050664
89	W1K2231612A051283
90	W1K2231632A052320
91	W1K2231612A052843
92	W1K2231612A054136

93	W1K2231612A054286
94	W1K2231612A054407
95	W1K2231632A054760
96	W1K2231612A055847
97	W1K2231612A056904
98	W1K2231632A058612
99	W1K2231632A059363
100	W1K2231631A060340
101	W1K2231632A060495
102	W1K2231632A060538
103	W1K2231611A063839