

Recall Detail

Ref No	10001074
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	GLB/ 247
Dealer (phone no)	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
Subject	Front axle integral carrier (3390022)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8183) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>It cannot be fully excluded that the anti-corrosion protection of the integral carrier of the front axle may not be ensured over the entire vehicle service life in certain vehicles. In this case, the integral carrier on the front axle may corrode under specific environmental influences after operating the vehicle over multiple years. Depending on the corrosion form, the durability of the integral carrier as well as the connection of other component parts may be impaired. As a result, an effect on the steerability of the vehicle cannot be excluded; this may increase the risk of an accident.</p>
Remedial Action	As a precautionary measure, to check the integral carrier in the affected vehicles, depending on the result of this inspection, replace it where necessary.
Build Dates	05/02/2020 – 17/07/2020
Launch Date	06/07/2022
Tentative Date of Recall Completion	31/12/2023

1	W1N2476472W028312
2	W1N2476472W028401
3	W1N2476472W028454
4	W1N2476472W028666
5	W1N2476472W028921
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8	W1N2476472W028935
9	W1N2476472W028954
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11	W1N2476472W029128
12	W1N2476472W029207
13	W1N2476472W029215
14	W1N2476472W029355
15	W1N2476472W029381
16	W1N2476472W029404
17	W1N2476472W029531
18	W1N2476472W029541
19	W1N2476472W029603
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