

Recall Detail

Ref No	10001082
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	E-Class/ 213, E-Class Coupe/ 238, CLS/ 257 & AMG GT 4-door/ 290 with all-wheel drive
Dealer (phone no)	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
Subject	Sealing of transmission wiring harness connector coupling (5491309)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8183) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>We have found that the transmission wiring harness in certain vehicles regrettably may not have been routed as per the specification. As a result, the connector coupling could become leaky over time due to mechanical loading. In this case, the accumulation of water could cause a gradual short circuit as soon as the vehicle is switched off. Over a longer period of time, the short circuit could result in thermal overload of the plug so that a risk of thermal damage cannot be ruled out.</p>
Remedial Action	As a precautionary measure, to check the connector coupling in the affected vehicles, depending on the result of this inspection, rework it where necessary.
Build Dates	24/04/2018 – 28/01/2022
Launch Date	18/08/2022
Tentative Date of	31/12/2023

Recall Completion

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