

## Recall Detail

<b>Ref No</b>	<b>10001086</b>
<b>Manufacturer</b>	Mercedes-Benz AG
<b>Vehicle Class</b>	Light Goods Vehicle (Van)
<b>Model/Type</b>	Vito/ eVito, 447
<b>Dealer (phone no)</b>	Fanling Commercial Vehicle Service Centre: 2637 2988 Lau Fau Shan Commercial Vehicle Service Centre: 2111 7428
<b>Subject</b>	Update reversing camera control unit software (5492311)
<b>Progress</b>	<b>Running</b>
<b>Affected Vehicle Identification Number (VIN)</b>	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8183) to clarify whether your vehicle is affect by this recall.</p>
<b>Description of Defect, how it came to light, and possible consequences if ignored.</b>	We have determined that a possibly faulty memory chip in the reversing camera of certain vehicles could lead to the display of a "frozen" static camera image. In the event of a fault, the driver would not be able to monitor the real state on the screen (e.g. objects behind the vehicle), which would increase the risk of an accident while backing up.
<b>Remedial Action</b>	As a precautionary measure, to perform a software update on the reversing camera control unit in the affected vehicles.
<b>Build Dates</b>	16/03/2015 – 20/05/2020
<b>Launch Date</b>	15/09/2022
<b>Tentative Date of Recall Completion</b>	31/12/2023

1	W1V44770323714533
2	W1V44770323732445
3	W1V44770323732969
4	W1V44770323733033

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6	W1V44770323733221
7	W1V44770323734280
8	W1V44770323734295

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11	W1V44770323735899	51	WDF44770123078941
12	W1V44770323735926	52	WDF44770123082981
13	W1V44770323736069	53	WDF44770123083722
14	W1V44770323736165	54	WDF44770323045117
15	W1V44770323736219	55	WDF44770323045484
16	W1V44770323736249	56	WDF44770323045499
17	W1V44770323736461	57	WDF44770323068482
18	W1V44770323736618	58	WDF44770323068817
19	W1V44770323736919	59	WDF44770323069271
20	W1V44770323738556	60	WDF44770323069353
21	W1V44770323738745	61	WDF44770323069504
22	W1V44770323739062	62	WDF44770323069516
23	W1V44770323739644	63	WDF44770323069723
24	W1V44770523714531	64	WDF44770323069788
25	W1V44770523737021	65	WDF44770323069855
26	W1V44770523737038	66	WDF44770323069916
27	W1V44770523737097	67	WDF44770323070701
28	W1V44770523737143	68	WDF44770323071209
29	W1V44770523737427	69	WDF44770323073492
30	W1V44770523737645	70	WDF44770323076640
31	W1V44770523737880	71	WDF44770323076739
32	W1V44770523738328	72	WDF44770323078219
33	W1V44770523738800	73	WDF44770323078295
34	W1V44770523743278	74	WDF44770323082201
35	W1V44770523743306	75	WDF44770323082210
36	W1V44770523743346	76	WDF44770323082245
37	W1V44770523743362	77	WDF44770323083458
38	W1V44770523743385	78	WDF44770323083494
39	W1V44770523743434	79	WDF44770323083893
40	W1V44770523743588	80	WDF44770323083963
41	W1V44770523743639	81	WDF44770323083988
42	W1V44770523744191	82	WDF44770323084085
43	W1V44770523744504	83	WDF44770323092813
44	W1V44770523744594	84	WDF44770323092979
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