

Recall Detail

Ref No	10001091
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	GLE & GLS/ 167
Dealer (phone no)	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
Subject	Mounting of Rear Door Trim Bar (7490001)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8183) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	We have found that the fixation of the trim bar at the rear door windows in certain vehicles unfortunately might not meet specifications. Thus, the trim bar might separate from the vehicle while driving in rare cases. This would increase the risk of an accident or injury for other road users.
Remedial Action	As a precautionary measure, to check the fixation of the trim bars on the rear door windows in the affected vehicles and rework it where necessary.
Build Dates	25/10/2019 – 28/01/2022
Launch Date	06/10/2022
Tentative Date of Recall Completion	31/12/2023

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596	WDC1671612A142583