

Recall Detail

Ref No	10001100
Manufacturer	Mercedes-Benz AG
Vehicle Class	Light Goods Vehicle (Van)
Model/Type	Sprinter 907 with transmission 722.9
Dealer (phone no)	Fanling Commercial Vehicle Service Centre: 2637 2988 Lau Fau Shan Commercial Vehicle Service Centre: 2111 7428
Subject	Update control unit software for park pawl function (2790611 & 2790612)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8183) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>We have determined in certain vehicles that a component part of the park pawl system may suffer extraordinary wear due to a certain type of customer usage behavior and negatively affect the ability to park the vehicle safely.</p> <p>In the event that the vehicle is not secured according to the instructions in the Operator's Manual (including use of the parking brake) when parking, it cannot be ruled out in such a case that the vehicle may roll away from its parked position under certain circumstances. As a result, the risk of an accident may increase.</p>
Remedial Action	As a precautionary measure, to update the software of the transmission control unit in the affected vehicles.
Build Dates	28/05/2018 – 28/04/2022
Launch Date	20/12/2022
Tentative Date of Recall Completion	31/12/2023

1	W1V9071532N084098	41	W1V9071532N108397
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3	W1V9071532N101461	43	W1V9071532N108624
4	W1V9071532N101706	44	W1V9071532N108830
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6	W1V9071532N102499	46	W1V9071532N109036
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