

Recall Detail

Ref No	10001104
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	C-Class, CLK, E-Class & CLS/ 203, 209, 211 & 219
Dealer (phone no)	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
Subject	Bonding of the Sliding Roof (7891007 & 7891009)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8183) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	<p>We have unfortunately determined that the adhesive joint between the sliding sunroof panel and the frame of the sliding sunroof in certain vehicles may not correspond to the specifications. In this case, the adhesive force of the adhesive joint may gradually decrease. The connection between the sliding sunroof panel and the vehicle can therefore not be permanently ensured throughout the vehicle's service life. As a result, the sliding sunroof panel may detach from the vehicle completely in rare cases. This would increase the risk of accident and/or injury for other road users.</p>
Remedial Action	As a precautionary measure, to check the bonding of the sliding sunroof panel on the affected vehicles and replace it where necessary.
Build Dates	06/03/2000 – 01/12/2008
Launch Date	19/01/2023
Tentative Date of Recall Completion	30/06/2024

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4	WDB2030451F105315	44	WDB2093422F173963
5	WDB2030452F032079	45	WDB2093422F192247
6	WDB2030452F032527	46	WDB2093542F173357
7	WDB2030611A132529	47	WDB2093542F173592
8	WDB2030641F000499	48	WDB2093542F174316
9	WDB2030641F000501	49	WDB2093542F174353
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17	WDB2037522A963243	57	WDB2093542F228423
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22	WDB2093412F236145	62	WDB2093562F171553
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27	WDB2093412F258509	67	WDB2093612F058795
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30	WDB2093412F262319	70	WDB2093612F109192
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