

## Recall Detail

<b>Ref No</b>	<b>10001118</b>
<b>Manufacturer</b>	Mercedes-Benz AG
<b>Vehicle Class</b>	Light Goods Vehicle (Van)
<b>Model/Type</b>	Sprinter/ 907
<b>Dealer (phone no)</b>	Fanling Commercial Vehicle Service Centre: 2637 2988 Lau Fau Shan Commercial Vehicle Service Centre: 2111 7428
<b>Subject</b>	Update the instrument cluster software (5496331)
<b>Progress</b>	<b>Running</b>
<b>Affected Vehicle Identification Number (VIN)</b>	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8183) to clarify whether your vehicle is affect by this recall.</p>
<b>Description of Defect, how it came to light, and possible consequences if ignored.</b>	We have determined in certain vehicles that the instrument cluster may unfortunately permanently fail during a vehicle start. In this case, the displays such as the speedometer, the fuel level, indicator lamps and warning messages as well as the warning tones would not be available. The issue would occur when the vehicle is started and persist during vehicle operation. In the case of a function failure of the instrument cluster, the risk of accident can thus not be ruled out.
<b>Remedial Action</b>	As a precautionary measure, to update the software of the instrument cluster in the affected vehicles.
<b>Build Dates</b>	28/04/2021 – 19/05/2022
<b>Launch Date</b>	06/04/2023
<b>Tentative Date of Recall Completion</b>	31/12/2023

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W1V9071532N183833

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W1V9071532N183835

2

W1V9071532N183834

4

W1V9071532N183836

5	W1V9071532N183837	45	W1V9071532N197352
6	W1V9071532N183838	46	W1V9071532N197353
7	W1V9071532N183839	47	W1V9071532N197354
8	W1V9071532N183840	48	W1V9071532N197355
9	W1V9071532N183841	49	W1V9071532N197356
10	W1V9071532N183842	50	W1V9071532N197357
11	W1V9071532N184116	51	W1V9071532N197666
12	W1V9071532N184117	52	W1V9071532N197667
13	W1V9071532N184118	53	W1V9071532N197668
14	W1V9071532N184119	54	W1V9071532N197977
15	W1V9071532N184120	55	W1V9071532N197978
16	W1V9071532N184121	56	W1V9071532N197979
17	W1V9071532N184122	57	W1V9071532N197980
18	W1V9071532N184124	58	W1V9071552N184156
19	W1V9071532N184125	59	W1V9072552N175374
20	W1V9071532N184126	60	W1V9072552N185908
21	W1V9071532N184127	61	W1V9076412P356429
22	W1V9071532N184676	62	W1V9076432P436897
23	W1V9071532N184677	63	W1V9076532P432303
24	W1V9071532N184971	64	W1V9076532P432921
25	W1V9071532N185242	65	W1V9076532P433548
26	W1V9071532N185244	66	W1V9076532P433549
27	W1V9071532N185245	67	W1V9076532P433550
28	W1V9071532N185246	68	W1V9076532P434178
29	W1V9071532N185247	69	W1V9076532P434179
30	W1V9071532N185811	70	W1V9076532P434180
31	W1V9071532N187848	71	W1V9076532P434841
32	W1V9071532N187849	72	W1V9076532P448337
33	W1V9071532N187850	73	W1V9076532P448870
34	W1V9071532N188132	74	W1V9076532P450237
35	W1V9071532N188979	75	W1V9076532P459726
36	W1V9071532N189555	76	W1V9076552P444838
37	W1V9071532N189556	77	W1V9076552P444839
38	W1V9071532N189557	78	W1V9076552P444840
39	W1V9071532N189849		
40	W1V9071532N189850		
41	W1V9071532N190159		
42	W1V9071532N190160		
43	W1V9071532N190440		
44	W1V9071532N197351		