

## Recall Detail

<b>Ref No</b>	<b>10001122</b>
<b>Manufacturer</b>	Mercedes-Benz AG
<b>Vehicle Class</b>	Private car
<b>Model/Type</b>	EQB/ 243
<b>Dealer (phone no)</b>	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
<b>Subject</b>	Material of B-Pillar and Beltline Trim (6891207)
<b>Progress</b>	<b>Running</b>
<b>Affected Vehicle Identification Number (VIN)</b>	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8183) to clarify whether your vehicle is affect by this recall.</p>
<b>Description of Defect, how it came to light, and possible consequences if ignored.</b>	<p>We have determined that on certain vehicles that the material properties of the upper B-Pillar and the Beltline trim unfortunately may not meet the specifications. Subsequently, in the event of a crash with windowbag deployment, a broken B-Pillar trim could cause sharp edges, which could cause damage to the air cushion of the windowbag resulting in a reduced restraint effect. Furthermore, in the event of a crash, component breakage or chipping may occur and pieces might separate into the vehicle interior. Thus, the risk of injury for the vehicle occupants would be increased.</p>
<b>Remedial Action</b>	As a precautionary measure, to replace the B-Pillar and Beltline trim in the affected vehicles.
<b>Build Dates</b>	29/06/2022 – 11/07/2022
<b>Launch Date</b>	19/04/2023
<b>Tentative Date of Recall Completion</b>	31/03/2024

1	W1N2436012N012471
2	W1N2436012N012483
3	W1N2436012N012487
4	W1N2436012N012519
5	W1N2436012N012524
6	W1N2436012N012555
7	W1N2436012N012572
8	W1N2436012N012623
9	W1N2436012N012644
10	W1N2436012N012649
11	W1N2436012N012654
12	W1N2436012N012693
13	W1N2436012N012696
14	W1N2436012N012711
15	W1N2436012N012713
16	W1N2436012N012720
17	W1N2436012N012722
18	W1N2436012N012729
19	W1N2436012N012760
20	W1N2436012N012763
21	W1N2436012N012767
22	W1N2436012N012775
23	W1N2436012N012780
24	W1N2436012N012782
25	W1N2436012N012783
26	W1N2436012N012802
27	W1N2436012N012935
28	W1N2436012N012951
29	W1N2436012N012955
30	W1N2436012N012984
31	W1N2436012N012985
32	W1N2436012N013015
33	W1N2436012N013024
34	W1N2436012N013033
35	W1N2436012N013050
36	W1N2436012N013058
37	W1N2436012N013075
38	W1N2436012N013076
39	W1N2436012N013082
40	W1N2436012N013086

41	W1N2436012N013100
42	W1N2436012N013106
43	W1N2436012N013121