

## Recall Detail

<b>Ref No</b>	<b>10001126</b>
<b>Manufacturer</b>	Mercedes-Benz AG
<b>Vehicle Class</b>	Private car
<b>Model/Type</b>	GLC/ 254
<b>Dealer (phone no)</b>	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
<b>Subject</b>	Stability of footwell trim (6892004)
<b>Progress</b>	<b>Running</b>
<b>Affected Vehicle Identification Number (VIN)</b>	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8183) to clarify whether your vehicle is affected by this recall.</p>
<b>Description of Defect, how it came to light, and possible consequences if ignored.</b>	<p>We have determined on certain vehicles that the stabilization of the footwell cover in the area of the accelerator pedal unfortunately might be insufficient. In this case, the footwell cover might give way in case of repeated strong application of the accelerator pedal. Exclusively under certain premises the driver's foot might get caught under the footwell cover. It cannot be ruled out that the accelerator pedal might get stuck under the footwell cover. As a result, the throttle reduction or a braking process by the driver could be delayed, which might cause a risk of an accident.</p>
<b>Remedial Action</b>	As a precautionary measure, to rework the footwell cover in affected vehicles.
<b>Build Dates</b>	11/10/2022 – 06/02/2023
<b>Launch Date</b>	31/05/2023
<b>Tentative Date of Recall Completion</b>	30/06/2024

1	W1N2546472F005426	41	W1N2546472F008045
2	W1N2546472F005462	42	W1N2546472F008071
3	W1N2546472F005469	43	W1N2546472F008080
4	W1N2546472F005481	44	W1N2546472F008127
5	W1N2546472F005497	45	W1N2546472F008135
6	W1N2546472F007083	46	W1N2546472F008144
7	W1N2546472F007111	47	W1N2546472F008152
8	W1N2546472F007114	48	W1N2546472F008162
9	W1N2546472F007136	49	W1N2546472F008167
10	W1N2546472F007167	50	W1N2546472F008176
11	W1N2546472F007188	51	W1N2546472F008183
12	W1N2546472F007197	52	W1N2546472F008193
13	W1N2546472F007203	53	W1N2546472F008214
14	W1N2546472F007227	54	W1N2546472F008225
15	W1N2546472F007231	55	W1N2546472F008293
16	W1N2546472F007236	56	W1N2546472F008367
17	W1N2546472F007257	57	W1N2546472F008628
18	W1N2546472F007276	58	W1N2546472F008664
19	W1N2546472F007278	59	W1N2546472F008697
20	W1N2546472F007287	60	W1N2546472F008704
21	W1N2546472F007346	61	W1N2546472F008715
22	W1N2546472F007358	62	W1N2546472F008721
23	W1N2546472F007360	63	W1N2546472F008724
24	W1N2546472F007833	64	W1N2546472F008743
25	W1N2546472F007842	65	W1N2546472F008763
26	W1N2546472F007845	66	W1N2546472F008769
27	W1N2546472F007852	67	W1N2546472F008793
28	W1N2546472F007862	68	W1N2546472F008808
29	W1N2546472F007879	69	W1N2546472F008818
30	W1N2546472F007886	70	W1N2546472F008822
31	W1N2546472F007889	71	W1N2546472F009038
32	W1N2546472F007892	72	W1N2546472F009045
33	W1N2546472F007894	73	W1N2546472F009047
34	W1N2546472F007904	74	W1N2546472F009084
35	W1N2546472F007919	75	W1N2546472F009123
36	W1N2546472F007920	76	W1N2546472F009127
37	W1N2546472F007937	77	W1N2546472F009180
38	W1N2546472F007970	78	W1N2546472F009992
39	W1N2546472F007977	79	W1N2546472F010030
40	W1N2546472F007995	80	W1N2546472F010037

81	W1N2546472F010042
82	W1N2546472F010086
83	W1N2546472F010172
84	W1N2546472F010205
85	W1N2546472F018801
86	W1N2546472F019946
87	W1N2546472F020042
88	W1N2546472F020361
89	W1N2546472F020386
90	W1N2546472F020424
91	W1N2546472F020427
92	W1N2546472F020460
93	W1N2546472F020492
94	W1N2546472F020511
95	W1N2546472F020539
96	W1N2546472F020549
97	W1N2546472F020640