

Recall Detail

Ref No	10001147
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	GLC 300 4MATIC/ 254
Dealer (phone no)	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
Subject	Socket for Towing Device Front (6290004)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8183) to clarify whether your vehicle is affect by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	We have determined that the towing device in the front crossmember on certain vehicles unfortunately might not meet specifications. In this case, the required depth of the bolting connection of the recovery eye in the recovery point might not be reached. As a result, a loosening of the bolting connection under load cannot be ruled out, increasing the risk of an accident or injury.
Remedial Action	As a precautionary measure, to check the front crossmember in the affected vehicles and replace it if necessary.
Build Dates	19/10/2022 – 17/04/2023
Launch Date	03/10/2023
Tentative Date of Recall Completion	31/12/2024

1	W1N2546472F005426
2	W1N2546472F005462
3	W1N2546472F005469
4	W1N2546472F005481
5	W1N2546472F005497

6	W1N2546472F007083
7	W1N2546472F007111
8	W1N2546472F007114
9	W1N2546472F007136
10	W1N2546472F007167

11	W1N2546472F007188
12	W1N2546472F007197
13	W1N2546472F007203
14	W1N2546472F007227
15	W1N2546472F007231
16	W1N2546472F007236
17	W1N2546472F007257
18	W1N2546472F007276
19	W1N2546472F007278
20	W1N2546472F007287
21	W1N2546472F007346
22	W1N2546472F007358
23	W1N2546472F007360
24	W1N2546472F007833
25	W1N2546472F007842
26	W1N2546472F007845
27	W1N2546472F007852
28	W1N2546472F007862
29	W1N2546472F007879
30	W1N2546472F007886
31	W1N2546472F007889
32	W1N2546472F007892
33	W1N2546472F007894
34	W1N2546472F007904
35	W1N2546472F007919
36	W1N2546472F007920
37	W1N2546472F007937
38	W1N2546472F007970
39	W1N2546472F007977
40	W1N2546472F007985
41	W1N2546472F007995
42	W1N2546472F008045
43	W1N2546472F008071
44	W1N2546472F008080
45	W1N2546472F008127
46	W1N2546472F008135
47	W1N2546472F008144
48	W1N2546472F008152
49	W1N2546472F008162
50	W1N2546472F008167

51	W1N2546472F008176
52	W1N2546472F008183
53	W1N2546472F008193
54	W1N2546472F008214
55	W1N2546472F008225
56	W1N2546472F008293
57	W1N2546472F008367
58	W1N2546472F008628
59	W1N2546472F008664
60	W1N2546472F008697
61	W1N2546472F008704
62	W1N2546472F008715
63	W1N2546472F008721
64	W1N2546472F008724
65	W1N2546472F008743
66	W1N2546472F008763
67	W1N2546472F008769
68	W1N2546472F008793
69	W1N2546472F008808
70	W1N2546472F008818
71	W1N2546472F008822
72	W1N2546472F009038
73	W1N2546472F009045
74	W1N2546472F009047
75	W1N2546472F009084
76	W1N2546472F009123
77	W1N2546472F009127
78	W1N2546472F009180
79	W1N2546472F009992
80	W1N2546472F010030
81	W1N2546472F010037
82	W1N2546472F010042
83	W1N2546472F010086
84	W1N2546472F010172
85	W1N2546472F010205
86	W1N2546472F018801
87	W1N2546472F019946
88	W1N2546472F020042
89	W1N2546472F020361
90	W1N2546472F020386

91	W1N2546472F020424
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94	W1N2546472F020492
95	W1N2546472F020511
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98	W1N2546472F020548
99	W1N2546472F020549
100	W1N2546472F020640
101	W1N2546472F021909
102	W1N2546472F022326
103	W1N2546472F023235
104	W1N2546472F026179
105	W1N2546472F028142
106	W1N2546472F028428
107	W1N2546472F029399
108	W1N2546472F031476
109	W1N2546472F031690
110	W1N2546472F031991
111	W1N2546472F032384
112	W1N2546472F032776
113	W1N2546472F033058
114	W1N2546472F033272
115	W1N2546472F033404
116	W1N2546472F033921
117	W1N2546472F034736
118	W1N2546472F034858
119	W1N2546472F034878
120	W1N2546472F034953
121	W1N2546472F034984
122	W1N2546472F035089
123	W1N2546472F035255
124	W1N2546472F035301
125	W1N2546472F035655
126	W1N2546472F035709
127	W1N2546472F035723