

Recall Detail	
Ref No	10001164
Manufacturer	TESLA
Vehicle Class	Private
Model/Type	Model 3 / Model Y
Dealer (phone no)	3974-0251
Subject	Pedestrian Warning System (PWS) Speaker may mute after the CarPC factory reset
Progress	Running
Affected Vehicle Identification Number (VIN)	Lists as below
Description of Defect, how it came to light, and possible consequences if ignored.	<p>On affected vehicles that are equipped with an Intel Infotainment processor and are or were operating a software release version from 2023.32 up to but excluding a software release with the remedy, when the vehicles received a factory reset to erase contents and settings, including internal cache, the reset inadvertently muted the pedestrian warning system (PWS).</p> <p>A condition that mutes the PWS which may increase the risk of collision.</p> <p>Our ref. SB-24-00-006</p>
Remedial Action	Release the new software 2023.44.30.14 or a later remedies the noncompliance and ensures the PWS complies with standard on every factory reset & power-on.
Build Dates	Model 3 30 July 2018 – 16 January 2022 Model Y 16 January 2020 – 11 February 2022
Launch Date	04 March 2024
Tentative Date of Recall Completion	31 August 2024

Model 3	
1	LRW3F7EB3MC164066
2	LRW3F7FA6MC166691
3	LRW3F7FA9MC175515
4	LRW3F7EC0MC239699
5	LRW3F7EB9MC247162
6	LRW3F7EB0MC247311
7	LRW3F7FJ0MC283053
8	LRW3F7EB2MC285168

Model Y	
1	LRWYHCFJ5MC121539
2	LRWYHCEK2MC134548
3	LRWYHCEK4MC150993