

Recall Detail

Ref No	10001218
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	EQE & GLC (295 & 254)
Dealer (phone no)	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
Subject	Bolting of Steering Coupling (4691007)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Customer Service hotline (Tel: 2504 6140) to clarify whether your vehicle is affected by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	As part of this constant monitoring, we have found that the bolting of the steering coupling in certain vehicles unfortunately might not meet specifications. In this case, the mechanical connection between steering wheel and steering rack might loosen over time. This might lead to a loss of steerability of the vehicle, increasing the risk of a crash.
Remedial Action	As a precautionary measure, to check the bolting of the steering coupling in the affected vehicles, replace it if necessary.
Build Dates	25/04/2022 – 13/11/2023
Launch Date	22/08/2025
Tentative Date of Recall Completion	31/12/2026

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W1K2951212F002479

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W1K2951212F002496

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W1K2951212F005423

4

W1K2951212F006596

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W1K2951212F006647

6

W1K2951212F015656

7	W1K2951212F016471	47	W1K2951252F042480
8	W1K2951212F016522	48	W1K2951252F042527
9	W1K2951212F019737	49	W1K2951252F042528
10	W1K2951212F021276	50	W1K2951252F042670
11	W1K2951212F028761	51	W1K2951252F042793
12	W1K2951212F030843	52	W1K2951252F042843
13	W1K2951212F030979	53	W1K2951252F042964
14	W1K2951212F031585	54	W1K2951252F042966
15	W1K2951212F033411	55	W1K2951252F044021
16	W1K2951212F033488	56	W1K2951252F045163
17	W1K2951212F034186	57	W1K2951252F045405
18	W1K2951212F034451	58	W1K2951252F045450
19	W1K2951212F034844	59	W1K2951252F045451
20	W1K2951212F035411	60	W1K2951252F045466
21	W1K2951212F036661	61	W1K2951252F046015
22	W1K2951212F036665	62	W1K2951252F046226
23	W1K2951212F037258	63	W1K2951252F046299
24	W1K2951212F037346	64	W1K2951252F046593
25	W1K2951212F037347	65	W1K2951252F046594
26	W1K2951212F037387	66	W1K2951252F046646
27	W1K2951212F037395	67	W1K2951252F047081
28	W1K2951212F037406	68	W1K2951252F047354
29	W1K2951212F037441	69	W1K2951252F047439
30	W1K2951212F037526	70	W1K2951252F047844
31	W1K2951212F037621	71	W1K2951532F048075
32	W1K2951212F037646	72	W1N2543472F053470
33	W1K2951212F037647	73	W1N2543472F053636
34	W1K2951212F037854	74	W1N2543472F063545
35	W1K2951212F038129	75	W1N2543472F064609
36	W1K2951252F038603	76	W1N2543472F074725
37	W1K2951252F038823	77	W1N2543472F079028
38	W1K2951252F039070	78	W1N2546472F007111
39	W1K2951252F039161	79	W1N2546472F007114
40	W1K2951252F039858	80	W1N2546472F008045
41	W1K2951252F039866	81	W1N2546472F008127
42	W1K2951252F040399	82	W1N2546472F008162
43	W1K2951252F040614	83	W1N2546472F032384
44	W1K2951252F040861	84	W1N2546472F033272
45	W1K2951252F041872	85	W1N2546472F033404
46	W1K2951252F042192	86	W1N2546472F043451

87	W1N2546472F047852
88	W1N2546472F067996
89	W1N2546472F096351
90	W1N2546472F100622
91	W1N2546472F112171