

Recall Detail

Ref No	10001227
Manufacturer	Mercedes-Benz AG
Vehicle Class	Private car
Model/Type	CLA (174)
Dealer (phone no)	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
Subject	Functionality Driver Display (5496635)
Progress	Running
Affected Vehicle Identification Number (VIN)	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>(2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fell into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Customer Service hotline (Tel: 2504 6140) to clarify whether your vehicle is affected by this recall.</p>
Description of Defect, how it came to light, and possible consequences if ignored.	As part of this constant monitoring, we have found that the information on the driver display on certain vehicles unfortunately might freeze partially and independently of the driving situation. In this case, the information displayed would be static and might not represent the actual driving situation (e.g. speedometer, state of charge, range). In the event of an independent failure, warning messages would not be completely displayed. Furthermore, local legal requirements might not be met.
Remedial Action	As a precautionary measure, we will update the software of the infotainment control unit on the affected vehicles.
Build Dates	31/05/2025 – 15/12/2025
Launch Date	14/02/2026
Tentative Date of Recall Completion	31/12/2026

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7	W1K1743132J003806	47	W1K1743132J005100
8	W1K1743132J003854	48	W1K1743132J005144
9	W1K1743132J004074	49	W1K1743132J005156
10	W1K1743132J004115	50	W1K1743132J005157
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13	W1K1743132J004561	53	W1K1743132J005187
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15	W1K1743132J004582	55	W1K1743132J005197
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