Recall Detail	
Ref No	**10000921**
Manufacturer	Daimler AG
Vehicle Class	Passenger car, Light Goods Vehicle (Van)
Model/Type	V-Class and Vito / 447
Dealer (phone no)	Chai Wan Service Centre: 2504 6140 Hunghom Service Centre: 2504 6140 Yuen Long Service Centre: 2504 6140 Mercedes-Benz Van Authorised Service Centre: 2504 6140 Mercedes-Benz Fanling Commercial Vehicle Authorised Service Centre: 2637 2988
Subject	Head restraint (9295053)
Progress	**Completed**
Affected Vehicle Identification Number (VIN)	Regarding the chassis number of vehicle affected by this campaign , please refer to EITHER (1) or (2): (1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles. 2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date fells into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.
Description of Defect, how it came to light, and possible consequences if ignored.	Certain vehicles may have been delivered with faulty head restraints, where the head restraint padding may separate from the securing rods under certain conditions. In the event of an accident, the exposed rods and the missing retaining effect of the head restraint padding would present an increased risk of injury.
Remedial Action	Replace the head restraints in affected vehicles as a precautionary measure.
Build Dates	04/02/2019 - 11/02/2019
Launch Date	12/02/2020
Tentative Date of Recall Completion	31/12/2020

1	WDF44770323576037
2	WDF44770323576130

3	WDF44770323576142
4	WDF44770523576795
5	WDF44781323575520
6	WDF44781323575622
7	WDF44781323575955
8	WDF44781323576630