

## Recall Detail

<b>Ref No</b>	<b>10001040</b>
<b>Manufacturer</b>	Mercedes-Benz AG
<b>Vehicle Class</b>	Private car
<b>Model/Type</b>	EQC 400 4MATIC / 293
<b>Dealer (phone no)</b>	Chai Wan Service Centre: 2895 7323 Hung Hom Service Centre: 2363 9396 Yuen Long Service Centre: 2473 3171
<b>Subject</b>	Electric steering wiring harness (4694013)
<b>Progress</b>	<b>Completed</b>
<b>Affected Vehicle Identification Number (VIN)</b>	<p>Regarding the chassis number of vehicle affected by this campaign, please refer to EITHER (1) or (2):</p> <p>(1) If vehicle was bought from Zung Fu or ever repaired under warranty in Zung Fu Service Centre, please see below the list of chassis numbers of identified and remaining vehicles.</p> <p>2) If vehicle was not bought from Zung Fu and never repaired under warranty in Zung Fu Service Centre, and the vehicle production date falls into that specified in "Build date", please contact Zung Fu Service Centres at above mentioned telephone numbers, or Mercedes-Benz Hong Kong Limited (Tel: 2594 8800) to clarify whether your vehicle is affect by this recall.</p>
<b>Description of Defect, how it came to light, and possible consequences if ignored.</b>	The wiring harness of the electric steering may have been damaged during the assembly process. Water ingress into the wiring harness and thus over time also into the steering control unit may occur. As a result, the power steering may spontaneously fail also during driving. A red warning message would be shown to the driver in the instrument cluster.
<b>Remedial Action</b>	As a precautionary measure, the wiring harness will be checked in the affected vehicles and the possibly required repair measures will be carried out.
<b>Build Dates</b>	13/08/2019 – 22/10/2020
<b>Launch Date</b>	05/10/2021
<b>Tentative Date of Recall Completion</b>	31/12/2022

1 W1K2938902F003067

2 W1K2938902F004166

3 W1K2938902F004175

4 W1K2938902F004197

5	W1K2938902F004265
6	W1K2938902F004346
7	W1K2938902F004353
8	W1K2938902F004360
9	W1K2938902F004384
10	W1K2938902F004416
11	W1K2938902F004472
12	W1K2938902F004544
13	W1K2938902F004592
14	W1K2938902F004594
15	W1K2938902F004627
16	W1K2938902F004790
17	W1K2938902F004815
18	W1K2938902F004819
19	W1K2938902F004879
20	W1K2938902F004880
21	W1K2938902F004881
22	W1K2938902F004885
23	W1K2938902F004920
24	W1K2938902F004923
25	W1K2938902F004939
26	W1K2938902F004971
27	W1K2938902F004989
28	W1K2938902F004992
29	W1K2938902F005023
30	W1K2938902F005073
31	W1K2938902F005074
32	W1K2938902F005084
33	W1K2938902F005089
34	W1K2938902F005144
35	W1K2938902F005145
36	W1K2938902F005149
37	W1K2938902F005153
38	W1K2938902F005172
39	W1K2938902F005191
40	W1K2938902F005204
41	W1K2938902F005227
42	W1K2938902F005233
43	W1K2938902F005254
44	W1K2938902F005277

45	W1K2938902F005288
46	W1K2938902F005297
47	W1K2938902F005309
48	W1K2938902F005310
49	W1K2938902F005311
50	W1K2938902F005313
51	W1K2938902F005322
52	W1K2938902F005324
53	W1K2938902F005360
54	W1K2938902F005378
55	W1K2938902F005391
56	W1K2938902F005406
57	W1K2938902F005464
58	W1K2938902F006920
59	W1K2938902F007388
60	W1K2938902F007691
61	W1K2938902F008055
62	W1K2938902F008151
63	W1K2938902F008588
64	W1K2938902F009488
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67	W1K2938902F009724
68	W1K2938902F009771
69	W1K2938902F010646
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94	W1K2938902F015068
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97	W1K2938902F015653
98	W1K2938902F016293
99	W1K2938902F016453
100	WDD2938902F000880
101	WDD2938902F000881
102	WDD2938902F000882
103	WDD2938902F000883