

The Hong Kong-Zhuhai-Macao Bridge Macao Port Park-and-Ride Scheme

Application Guide

(Version of October 2025)

Table of Contents

Chapter 1 Introduction

Chapter 2 Points to Note – HZMB Macao Port Park-and-Ride Scheme

Chapter 3 Eligibility for Application

3.1 Eligibility of applicants

3.2 Eligibility of drivers

3.3 Regulations set by the Macao government authorities in using the East Car Park

Chapter 4 Application Procedures

4.1 Step 1: Apply for the participation in HZMB Macao Port Park-and-Ride Scheme to the Transport Department

4.2 Step 2 : Take out vehicle insurance as required by Macao and the Mainland for formal approval

Chapter 5 Important Notes for Applicants

5.1 Invalidation of the approval of participation in HZMB Macao Port Park-and-Ride Scheme

5.2 Changes in the applicant, driver or vehicle information

5.3 Applications not processed or rejected

5.4 Compliance with rules and regulations and import/ export control etc.

5.5 Documents to be carried on board the vehicle

5.6 Notes from the Macao government authority to the applicants

Chapter 6 Conditions of participation in HZMB Macao Port Park-and-Ride Scheme

Chapter 7 Advice to Motorists

7.1 Points to note when driving in Macao

7.2 Traffic management measures at the East Car Park under inclement weather conditions

7.3 General enquiries

Chapter 8 Frequently Asked Questions

Chapter 1: Introduction

The Governments of Hong Kong and Macao introduce the “Hong Kong-Zhuhai-Macao Bridge (“HZMB”) Macao Port Park-and-Ride Scheme” (the “Macao PnR Scheme”). Eligible Hong Kong non-commercial private car (“PC”) owners may go to Macao via the HZMB and park their PCs at the East Car Park of the HZMB Frontier Post at Macao Port (“the East Car Park”) for short stay without any quota requirement. The PC owners only need to obtain the eligibility for participation in the Macao PnR Scheme from the Hong Kong Government. Drivers and passengers of PCs should park their cars at the East Car Park and complete the clearance procedures before interchanging with public transport to travel to other areas of Macao.

This Application Guide is specifically designed to provide Hong Kong PC owners with handy information on the application procedures of the Macao PnR Scheme. Relevant information on cross-boundary driving, including the traffic and clearance arrangements at the HZMB and some general advice, is also provided. **The contents of this Application Guide will be updated from time to time.**

Chapter 2 : Points to Note - HZMB Macao Port Park-and-Ride Scheme

The Macao PnR Scheme is open for application to eligible Hong Kong non-commercial PC¹ owners (please refer to Chapter 3 for details of the eligibility for application), allowing them to drive their own cars to the East Car Park via the HZMB for a short stay. Key features of the Scheme are as follows:

1. Applicants must obtain the eligibility for participation in the Macao PnR Scheme and the approval letter issued by the TD before heading to the East Car Park.
2. If applicants have a valid CRP for cross-boundary vehicles travelling between Guangdong and Hong Kong; Hong Kong and Macao, or the eligibility for designated cross-boundary driving schemes, including Northbound Travel for Hong Kong Vehicles or Macao PnR Scheme, there is no need to reserve before entering the East Car Park. When the real-time remaining parking spaces are less than 600, reservation system will be enabled. The reservation mechanism has been revised, applicants are required to provide license plate and mobile phone number which can receive SMS and verification code only. The parking space will be reserved for 3 hours after reservation is completed. During the reservation period, the same vehicle cannot make repeated reservation. Reservation cannot be changed, but can be canceled at any time. The Transport Bureau of Macao announced an update to the parking fee of the East Car Park of the Hong Kong-Zhuhai-Macao Bridge ("HZMB") Macao Frontier Post ("East Car Park") with effective from 1 May 2025. For light vehicles, the fee for parking durations of less than 12 hours is MOP \$10 per hour or part thereof. A parking fee of 12 hours is charged for continuous parking between 12 and 24 hours, i.e. a flat fee of MOP \$120 applies for a full day. If the parking duration exceeds 24 hours, the parking fee will be calculated based on a cumulative basis according to the aforementioned rates. The maximum number of parking days is 8 consecutive days. As the details of the application procedures (including the fees) as required by the Macao Government are determined by the Macao Government and may be updated from time to time, applicants are advised to obtain information on the latest arrangements and fees by making enquiries to the Macao Transport Bureau by phone at ((853) 8866 6363) or checking the Bureau's website (<http://www.dsat.gov.mo>). TD would like to reiterate that holders of the approval letters must comply with all conditions in the approval letter during their participation in the Scheme.

¹ Non-commercial PCs refer to PCs without a valid Hire Car Permit.

3. Hong Kong/Macao cross-boundary PCs are regulated in accordance with the territoriality principle. Since the HZMB Main Bridge is located within the Mainland waters, Hong Kong cross-boundary PCs and their designated drivers must comply with the laws and regulations of the Mainland, as well as the relevant requirements (“Filing Records”) when driving on it. The requirements include:
 - taking out and holding of valid “Compulsory Traffic Accident Liability Insurance for Motor Vehicles” of the Mainland (“Mainland vehicle insurance”);
 - uploading of information on the Mainland vehicle insurance and other required information at the Mainland’s “HZMB Cross-boundary Traffic Management Online Information Platform” (“Mainland’s online filing platform”); and
 - application for and holding of valid electronic temporary vehicle licences and driving licence to be issued by the Mainland Government.
4. Applicant must take out Macao vehicle insurance as required by the law of Macao.
5. During the validity period stated in the approval letter, the Filing Records and the Mainland and Macao vehicle insurances, Hong Kong PCs owners are allowed to use the car parking space at the East Car Park.
6. Only designated drivers are allowed to drive the PCs concerned.

Drivers with anticipated frequent use of the Macao PnR Scheme may apply for a longer validity period of the eligibility for participation in the Scheme (the longest period is 1 year) and take out the Macao and Mainland vehicle insurance accordingly, so as to save the time for applying for the eligibility for participation in the Scheme, taking out the Mainland vehicle insurance and completing Filing Records (validity period of which will be the same as that of the Mainland vehicle insurance and the longest validity period is 1 year).

Chapter 3 : Eligibility for Application

3.1 Eligibility of applicants

- Applicant must be the **registered owner of a PC** registered and licensed² in Hong Kong, as well as the holder of a valid Hong Kong full driving licence with PC entitlement. The PC must be covered by valid Hong Kong motor vehicle third party risks insurance.
- If the registered owner of the vehicle is a registered company, the company must authorise in writing a person holding a valid Hong Kong full driving licence with PC entitlement to act as the applicant.

3.2 Eligibility of drivers

- PC concerned must be driven by not more than two designated drivers when entering the East Car Park, **one of whom must be the applicant** (i.e. the registered PC owner or the person authorised by the company vehicle owner for submitting the application). If the vehicle owner is a registered company, the other designated driver must also be authorised by the company in writing.
- Designated driver must be a holder of a valid **Hong Kong full driving licence with PC entitlement**.
- PC concerned must only be driven by the designated drivers but not anyone else.

Hong Kong PCs using HZMB must complete all the formalities as required by the two Governments, including obtaining the valid approval letters of Hong Kong Government and the Filing Records with the Mainland authorities. According to the regulation 12 of Provisions on the Application for and Use of Driving Licenses (Order No. 139, Ministry of Public Security, the People's Republic of China), applicants for the People's Republic of China Motor Vehicle Driving Licence must be aged over 18 and under 70. Please note that this requirement is not applicable to the designated drivers who have already obtained

² The vehicle should possess a valid Hong Kong vehicle licence during the application and upon the issuance of an approval letter. The Hong Kong vehicle licence should also be valid on the start date of the approval letter.

the People's Republic of China Motor Vehicle Driving Licence.

3.3 Regulations set by the Macao government authorities in using the East Car Park

According to the Laws of Macao (Article 3 of the Regulations of Using the East Car Park of the HZMB Frontier Post at Macao Port) (http://bo.io.gov.mo/bo/i/2018/08/despce_cn.asp#36), vehicles with the following specifications are prohibited from using the East Car Park;

- Vehicle with more than 9 seats, including that of the driver;
- Vehicle weighing more than 3.5 tonnes;
- Vehicle that is more than 2 meters high;
- Motor or non-motor vehicle with less than four wheels;
- Vehicle carrying goods that may cause harm to the car park or the people/vehicles inside, especially when these goods are toxic, unhygienic or flammable;
- Vehicle with emissions that do not comply with the Macao's legal limits (http://bo.io.gov.mo/bo/i/2016/51/regadm30_cn.asp).

Chapter 4: Application Procedures

The relevant procedures are as follows:

Step 1: Apply for the Macao PnR Scheme;

The TD will co-ordinate the Hong Kong application formalities as well as those for the **preliminary approval** of Filing Records with the Mainland authorities. The TD will pass the information of applicants, vehicles and drivers to the Mainland authorities for processing the application procedures. Applications will be processed by the two government authorities separately. The Transport Department will inform applicants of their application results via email. Successful applicants shall download their approval letters.

Step 2: Take out vehicle insurances as required by Macao and the Mainland for formal approval of Filing Records.

Before departure, applicant **must** take out the Macao and the Mainland vehicle insurances as required by their respective laws and upload the Mainland vehicle insurance information at the Mainland's online filing platform (<http://bridge.zhjj.org.cn:9080>) for **formal approval** of Filing Records.

Please note that -

- Before submitting the application to the TD, applicants are required to visit the Mainland online filing platform (<http://bridge.zhjj.org.cn:9080>) to learn the Mainland laws and regulations on road traffic safety, including Law of the People's Republic of China on Road Traffic Safety, the Provisions on Administration of Motor Vehicles and Drivers of Temporary Entry (Order No. 90, Ministry of Public Security, the People's Republic of China), the Provisions on the Application for and Use of Driving Licenses (Order No. 139, Ministry of Public Security, the People's Republic of China).
- According to the regulation 12 of Provisions on the Application for and Use of Driving Licenses (Order No. 139, Ministry of Public Security, the People's Republic of China), applicants for the People's Republic of China Motor Vehicle Driving Licence must be aged over 18 and under 70. It is not applicable to the designated drivers who have already obtained the People's Republic of China

Motor Vehicle Driving Licence.

- Applicants should allow ample time to complete all the relevant formalities as required by the Mainland Government, and to ensure the Mainland vehicle insurances are effective from the date of submission and images are clear before uploading at the Mainland's online filing platform (<http://bridge.zhjj.org.cn:9080>) for formal approval of Filing Records.
- As the details of the laws and regulations of the Mainland are determined by the Mainland Government and may be updated from time to time, applicants are advised to visit the Mainland online filing platform (<http://bridge.zhjj.org.cn:9080>) before uploading the Mainland vehicle insurance information at the Mainland's online filing platform for formal approval of Filing Records. In order to have a better understanding on the requirements of Mainland vehicle insurances and the application of electronic temporary vehicle licences and driving licence issued by the Mainland Government, applicants should read the notes for preliminary approval and formal approval of Filing Records, "Operation Manual" and "FAQs" carefully.
- Applicants are required to apply for the participation in the Macao PnR Scheme and obtain the approval letter issued by TD before heading to the East Car Park. As it takes time for the two Governments to process applications, applicant should allow ample time to complete all the relevant formalities (including taking out vehicle insurances as required by Macao and the Mainland, reserving car parking space and obtaining formal approval for Filing Records).
- Applicants are advised to submit applications online to avoid long queuing time at counters. If there is a genuine need to submit applications via the counter, applicants must book an appointment at www.gov.hk/macaopnr in advance. The whole application process takes around 12 working days.
- The application procedures and fees for the formalities as required by the Macao government authorities are set by the Macao Government and may be updated from time to time. Applicants are advised to browse its website (www.dsat.gov.mo) or call its enquiry hotline at (853) 8866 6363 to obtain up-to-date information on the required application procedures and fees before submitting applications.

4.1 Step 1: Apply for participation in the HZMB Macao Port Park-and-Ride Scheme to the Transport Department

Since the HZMB Hong Kong Link Road is designated as a closed road, applicants are required to have a valid "Closed Road Permit" or the approval for participating in the designated cross-boundary driving scheme(s), including Macao PnR Scheme or Northbound Travel for Hong Kong Vehicles, to enter the closed road. Applicants must submit to the Cross Boundary Unit of the TD the application form and relevant supporting documents (see the appended Table) for applying for the Macao PnR Scheme.

Supporting documents to be provided by applicants

Registered Vehicle Owner	Required Documents (Please refer to samples attached to the application form)
In the name of an individual	1. Declaration of the designated driver other than the applicant (if applicable)
In the name of a company	1. Authorisation letter issued by the company 2. Declaration of the designated driver other than the authorised person (if applicable)

Note: Applicants are not required to take out the Mainland and Macao vehicle insurances when submitting the applications.

Please note that as it takes time to arrange the Mainland and Macao vehicle insurances, applicants are advised to allow ample time to complete the procedures and formalities. Besides, since the procedures and price schedules for taking out such vehicle insurances are set by the relevant insurance companies, and may be updated from time to time, **applicants are advised to obtain up-to-date information on the required procedures and fees before submitting applications.**

Application Fee of the the Macao PnR Scheme

The application is free of charge. The application procedures and fees for the formalities are set and required by the Macao Government, and may be updated from time to time. Applicants are advised to obtain the information on relevant formalities and fees from the website of the Macao Transport Bureau (<http://www.dsat.gov.mo>) or call their enquiry hotline at (853) 8866 6363 before

submitting applications.

Channels of Application

1. Online submission

Applicants should provide the required information via the GovHK website (www.gov.hk/macaopnr).

2. By post/ drop-in box

Applicants should send the completed application form TD621A³ to the Cross Boundary Unit of the TD (Address: Room 1032, 10/F, Harbour Building, 38 Pier Road, Central, Hong Kong) or submit by the drop-in box at the above office. Application form is available at the TD's website (www.td.gov.hk/en/public_forms/td_forms/permit), by facsimile through 1823 or at the Cross Boundary Unit and all Licensing Offices of the TD.

3. Counter Service

Applicants must first book an appointment via the GovHK website (www.gov.hk/macaopnr). When attending appointment, applicants should bring along the completed application form TD621A to the Cross Boundary Unit of the TD in person or by agents.

The two Governments normally take about 12 working days for processing applications. For applications submitted by post/ drop-in box, two to three more working days may be required. It should also be noted that, since the office hours and holidays of the two Governments differ, and in particular as a result of suspension of office operation during long holidays, it may take a longer time to complete the application procedures and relevant formalities.

The Transport Department will inform applicants of their application results via email. Successful applicants shall download their approval letters.

³ Applicants may also use the Chinese Form TD621B for the application.

4.2 Step 2: Take out vehicle insurances as required by Macao and the Mainland for formal approval of Filing Records.

After obtaining the approval letter from the TD, applicant must take out the Macao and the Mainland vehicle insurances as required by their respective laws and upload the Mainland vehicle insurance information at the Mainland's online filing platform (<http://bridge.zhjj.org.cn:9080>) for formal approval.

The TD does not guarantee that the successful applicants can use a car parking space at the East Car Park.

For the regulations of reserving car parking space at the East Car Park, please refer to Article 4 of the Regulations of Using the East Car Park of the HZMB Frontier Post at Macao Port (http://bo.io.gov.mo/bo/i/2018/08/despce_cn.asp#36).

Macao Parking fee and application procedures

The fees and application procedures for reserving a car parking space at the East Car Park are set by the Macao government authorities and may be updated from time to time. Applicants are advised to obtain information on relevant fees and application procedures before submitting applications.

If applicants have a valid CRP for cross-boundary vehicles travelling between Guangdong and Hong Kong; Hong Kong and Macao, or the eligibility for designated cross-boundary driving schemes, including Northbound Travel for Hong Kong Vehicles or Macao PnR Scheme, there is no need to reserve before entering the East Car Park. When the real-time remaining parking spaces are less than 600, reservation system will be enabled. The reservation mechanism has been revised, applicants are required to provide license plate and mobile phone number which can receive SMS and verification code only. The parking space will be reserved for 3 hours after reservation is completed. During the reservation period, the same vehicle cannot make repeated reservation. Reservation cannot be changed, but can be canceled at any time. The Transport Bureau of Macao announced an update to the parking fee of the East Car Park of the Hong Kong-Zhuhai-Macao Bridge ("HZMB") Macao Frontier Post ("East Car Park") with effective from 1 May 2025. For light vehicles, the fee for parking durations of less than 12 hours is be MOP \$10 per hour or part thereof.

A parking fee of 12 hours is charged for continuous parking between 12 and 24 hours, i.e. a flat fee of MOP \$120 applies for a full day. If the parking duration exceeds 24 hours, the parking fee will be calculated based on a cumulative basis according to the aforementioned rates. The maximum number of parking days is 8 consecutive days. As the details of the application procedures (including the fees) as required by the Macao Government are determined by the Macao Government and may be updated from time to time, applicants are advised to obtain information on the latest arrangements and fees by making enquiries to the Macao Transport Bureau by phone at ((853) 8866 6363) or checking the Bureau's website (<http://www.dsat.gov.mo>). TD would like to reiterate that holders of the approval letters must comply with all conditions in the approval letter during their participation in the Scheme.

In order to drive across the boundary on schedule, applicants should ensure that ample time is allowed for completing the relevant procedures before the intended departure date. It should be noted that the office hours and holidays of the two Governments differ, and in particular as a result of suspension of office operation during long holidays, it may take a longer time to complete the application procedures and relevant formalities.

Apart from the statutory insurance required by the Governments of the Guangdong Province, Hong Kong and Macao, applicants may consider taking out other related insurance like travel insurance, commercial third party liability insurance and liability insurance for cross-boundary vehicle owners according to their own situation to extend the scope of insurance coverage and enhance protection. For details of vehicle insurance requirements of the three Governments, please refer to the Hong Kong Federation of Insurers HZMB Insurance Corner (<https://minisites.hkfi.org.hk/hzmb/index.html>) or the Insurance Authority website on motor insurance for using the HZMB (https://ia.org.hk/en/infocenter/faqs/faqs_13.html).

Chapter 5: Important Notes for Applicants

5.1 Invalidation of the approval for participation in HZMB Macao Port Park-and-Ride Scheme

As required by the two Governments, applications will be assessed based on the information on applicants, designated drivers and vehicles provided at the time of application. In the event of any change of information (including applicant, designated drivers or vehicles) after an application has been approved and the relevant approval documents (including the approval letter issued by the TD, as well as the approval of Filing Records from the Mainland Government) have been issued, the relevant approval and the approval letter will become invalid. The two government authorities may also refuse the vehicle to cross the boundary.

5.2 Changes in the applicant, designated driver or vehicle information

Applicants need to apply afresh for the Scheme, as well as the formal approval of Filing Records with the Mainland Government. Before proceeding to apply afresh, **applicants need to first apply for the cancellation of approval concerned via the GovHK website (www.gov.hk/macapoanr).**

5.3 Applications not processed or rejected

Applications are processed by the relevant government authorities of Mainland and Hong Kong separately, based on the information provided on the applicant, vehicle and designated driver. Applicants should note that their applications for the Scheme will not be approved if the vehicle or the drivers are rejected by either side.

Since the HZMB Main Bridge is located within the Mainland waters, Hong Kong/ Macao cross-boundary vehicles are regulated in accordance with the territoriality principle. Without the formal approval of Filing Records for the vehicle or the designate driver, applicants will not be permitted to access Macao via the HZMB even if they have completed the formalities as required by the Governments of Macao and Hong Kong.

5.4 Compliance with rules and regulations and import/export control etc.

All vehicle owners/drivers entering Macao under the Scheme are reminded not to use PCs concerned for any illegal or unauthorised activities, including smuggling, carriage of prohibited and dangerous articles, illegal carriage of passengers for reward or goods; or using fraudulent or dishonest means to obtain approval documents relating to the Scheme. Any violation is liable to prosecution.

Besides, vehicle owners/drivers must pay attention to the import/export control of the two places and shall make true declarations to the local customs, inspection and quarantine control authorities. The Hong Kong Customs and Excise Department (C&ED) is responsible for vehicle and passenger clearance at various control points of Hong Kong to prevent smuggling of prohibited articles in and out of Hong Kong. For details, please refer to the C&ED's website (www.customs.gov.hk).

Furthermore, the PCs concerned should not travel beyond the boundary of the East Car Park or be driven by non-designated drivers. Designated drivers should possess good driving records, observe the laws and regulations of Macao and return to Hong Kong within the permitted stay period.

Since the HZMB Main Bridge is located within the Mainland jurisdiction, Hong Kong PCs and their designated drivers must comply with the laws and regulations of the Mainland when driving on HZMB.

Should applicants or designated drivers have violated the above requirements of the Governments of either side, the relevant approval and the approval letter will become invalid and the subsequent applications will not be accepted.

5.5 Documents to be carried on board

Before departure, please make sure that the following documents are on board to facilitate inspection by the law enforcement personnel of Hong Kong, Macao and the Mainland:

Hong Kong related document

1. Hong Kong full driving licence;

2. Copy of the Hong Kong third party risks insurance certificate for the vehicle;
3. Copy of the Hong Kong Vehicle Registration Document;
4. Approval letter issued by the TD for the Scheme;

Macao related document

5. Policy document of Macao statutory vehicle insurance for the vehicle;

Mainland related document

6. Policy document of the Mainland compulsory traffic accident liability insurance for motor vehicles; and
7. Approval of Mainland Filing Records (including electronic temporary vehicle licences and driving licence).

5.6 Notes from the Macao government authority to the applicants

According to the laws of Macao,

1. the vehicle specifications should be consistent with that on the registration documents. If the Law Enforcement Agencies of Macao are doubtful about the specifications of Hong Kong PCs entering Macao, they may request the PC concerned to be inspected at vehicle inspection centres in Macao. If the concerned vehicle refuses to be inspected, the Macao Transport Bureau will handle the case in accordance with relevant law requirements.
2. only registered vehicles are allowed to be driven on the roads of Macao. The vehicle concerned may need to be revoked back to the HZMB by trailers, after which it will be passed to the relevant Hong Kong parties by the HZMB Authority or other parties consented by the registered owner of the concerned vehicle.

Chapter 6 : Conditions of participation in HZMB Macao Port Park-and-Ride Scheme

Applicants should comply with the relevant conditions when driving on the closed roads under an approval letter including:

1. When the Designated Vehicle is being used in accordance with the Approval Letter, the approval letter must be produced for inspection by Police/Traffic Wardens if so requested.
2. To comply with condition (1), the Approval Letter Holder or the designated driver(s) shall present the Approval Letter by either displaying an electronic copy on a mobile device or producing a self-printed hard copy. Those opting to display the electronic version must ensure all information and QR code on the Approval Letter are clearly legible. If a printed copy of the Approval Letter is presented, it must be printed on A4 paper at 100% scale, with all information and QR code fully readable.
3. The Approval Letter:
 - (a) does not authorize the Designated Vehicle to be driven on a road closed by virtue of regulation 28 of the Road Traffic (Traffic Control) Regulations (Cap. 374G);
 - (b) does not authorize entry to roads with a “No Entry” sign;
 - (c) does not confer any parking privilege. The Designated Vehicle is permitted only within a parking place designated by authorized traffic signs and road markings;
 - (d) shall not be used for or in connection with any illegal purpose; and
 - (e) does not authorize access to military closed areas.
4. When the Designated Vehicle is being used in accordance with the Approval Letter:
 - (a) it shall not be used so as to cause or be likely to cause traffic disruption within

the closed road areas; and

(b) it must be driven by designated driver(s) to Macao and park at the East Car Park of the Hong Kong-Zhuhai-Macao Bridge Frontier Post at Macao Port (Macao Car park) via the Hong Kong-Zhuhai-Macao Bridge and be driven back to Hong Kong via the Hong Kong-Zhuhai-Macao Bridge.

5. Before departure, you must purchase Macao and the Mainland vehicle insurances and upload the Mainland vehicle insurance information to the Mainland's online filing platform (<http://bridge.zhjj.org.cn:9080>) for formal approval of Filing Record.
6. There is no need to reserve before entering the Macao Car Park. When the real-time remaining parking spaces are less than 600, reservation system will be enabled. For details, please visit the official website of Macao Transport Bureau: https://www.dsat.gov.mo/hzmb/carpark_east.aspx.
7. Where any condition of the Approval Letter is contravened, the Transport Department may, by giving notice in writing to the holder of the Approval Letter at the email address or correspondence address provided in the application to the Transport Department, cancel the eligibility for participation in the scheme and the approval letter.
8. The approval and approved documents will become invalid if there is any change in information on applicants, designated driver(s) and the Designated Vehicle after an application has been approved and the relevant approval and approved documents (including the approval letter issued by the TD as well as the approval of Filing Records from the Mainland Government) have been issued. The relevant Mainland and Hong Kong government authorities may refuse to let the Designated Vehicle travel to Macao via HZMB.
9. If the Approval Letter Holder / Designated Drivers fails to return to Hong Kong with the Designated Vehicle within the specified period without a justified reason, subsequent applications may not be accepted.

Violation of the conditions of the approval letter may result in the cancellation of the approval of the participation in the Scheme. Entering a closed road without a valid CRP or outside the approved eligibility period for the designated cross-boundary

driving scheme (including Macao PnR Scheme) may lead to prosecution.

Chapter 7: Advice to Motorists

7.1 Points to note when driving in Macao

Since the laws and regulations as well as the road design in Macao and Hong Kong are different, motorists should familiarise themselves with the local traffic laws and regulations as well as relevant driving knowledge before departure to ensure driving safety.

In the unfortunate event of traffic incidents in Macao, please dial (853) 999 for assistance of the local police. The applicant, vehicle and the driver/passengers concerned may be requested to stay in Macao to assist the local enforcement agencies with their investigation.

7.2 Traffic management measures at the East Car Park under inclement weather conditions

The East Car Park will be closed one hour after the tropical cyclone signal no. 8 or above, or the level 3/Orange storm surge warning is hoisted in Macao. Motorists are advised to visit the Macao Meteorological and Geophysical Bureau (<https://www.smg.gov.mo/en>) for the latest weather news.

Motorists are also advised to obtain the latest Macao traffic news by visiting the websites of Macao Transport Bureau and the Operator of the East Car Park (see links below).

7.3 General enquiries

In case of emergency or when assistance is needed, please call the following hotlines:

Hong Kong Contacts

Name of Organisation	Telephone No.
999 Emergency Call Centre	(852) 999
Assistance to Hong Kong Residents Unit, Immigration Department (24-hour hotline)	(852) 1868

Transport Department Enquiry Hotline (non-emergency, 24-hour service)	(852) 2804 2600
1823 Call Centre (non-emergency, 24-hour service)	(852) 1823

Macao Contacts

Name of Organisation	Telephone No.
Macao Police Reporting Centre	(853) 999
Macao Hospital Emergency Centre	(853) 2831 3731
Macao Transport Bureau (www.dsat.gov.mo)	(853) 8866 6363
Operator of the East Car Park (https://hzmbparking.dsat.gov.mo)	(853) 2855 5555
Toll Booth of the East Car Park	(853) 2851 9890 (853) 2842 0711 (853) 2830 4376
Macao Customs Service (http://www.customs.gov.mo)	(853) 8989 4317
Macao Public Security Police Force (http://www.fsm.gov.mo/psp/cht/main.html)	(853) 2872 5488

Chapter 8 : Frequently Asked Questions

1. How to apply for Macao PnR Scheme?

Applicants may apply via the following means:-

1. Online submission

Applicants should provide the required information via the GovHK website (www.gov.hk/macaopnr).

2. By post/ drop-in box

Applicants should send the completed application form TD621A to the Cross Boundary Unit of the TD (Address: Room 1032, 10/F, Harbour Building, 38 Pier Road, Central, Hong Kong) or submit by the drop-in box at the above office. Application form is available at the TD's website (www.td.gov.hk/en/public_forms/td_forms/permit), by facsimile through 1823 or at the Cross Boundary Unit and all Licensing Offices of the TD.

3. Counter Service

Applicants must first book an appointment via the GovHK website (www.gov.hk/macaopnr). When attending appointment, applicants should bring along the completed application form TD621A to the Cross Boundary Unit of the TD in person or by agents.

2. How to apply for the preliminary approval of Filing Records of the Mainland Government?

The TD will co-ordinate the Hong Kong application formalities, as well as those for the preliminary approval of Filing Records with the Mainland Government. The TD will pass the information of applicants, vehicles and drivers to the Mainland authorities for processing applications.

3. What is preliminary approval of Filing Records?

Since the HZMB Main Bridge is located within the Mainland jurisdiction, Hong

Kong PCs and their designated drivers must comply with the laws and regulations of the Mainland when driving on HZMB. To facilitate the applicants, the Mainland government authorities do not require the applicants to obtain Mainland quota and formal vehicle and driving licences, but they require basic information of the relevant PCs and drivers for issue of temporary vehicle and driving licences for Filing Records. The TD will pass the information of applicants, vehicles and drivers to the Mainland government authorities for preliminary approval of Filing Records.

Before departure, applicant must take out the Mainland vehicle insurance as required by laws and upload the Mainland vehicle insurance information at the Mainland’s online filing platform (<http://bridge.zhjj.org.cn:9080>) for formal approval of Filing Records.

Please note that according to the regulation 12 of Provisions on the Application for and Use of Driving Licenses (Order No. 139, Ministry of Public Security, the People’s Republic of China), applicants for the People’s Republic of China Motor Vehicle Driving Licence must be aged over 18 and under 70. This requirement is not applicable to the designated drivers who have already obtained the People’s Republic of China Motor Vehicle Driving Licence.

Applicants should allow ample time to complete all the relevant formalities as required by the Mainland Government, and to ensure the Mainland vehicle insurances are effective from the date of submission and images are clear before uploading at the Mainland’s online filing platform (<http://bridge.zhjj.org.cn:9080>) for formal approval of Filing Records.

As the details of the laws and regulations of the Mainland are determined by the Mainland Government and may be updated from time to time, applicants are advised to visit the Mainland online filing platform (<http://bridge.zhjj.org.cn:9080>) before uploading the Mainland vehicle insurance information at the Mainland’s online filing platform for formal approval of Filing Records. In order to have a better understanding on the requirements of Mainland vehicle insurances and the application of electronic temporary vehicle licences and driving licence issued by the Mainland Government, applicants should read the notes for preliminary approval and formal approval of Filing Records, “Operation Manual” and “FAQs” carefully.

4. Is it necessary to reserve a car parking space at the East Car Park before applying for the Scheme?

If applicants have a valid CRP for cross-boundary vehicles travelling between Guangdong and Hong Kong; Hong Kong and Macao, or the eligibility for designated cross-boundary driving schemes including Northbound Travel for Hong Kong Vehicles or Macao PnR Scheme, there is no need to reserve before entering the East Car Park. When the real-time remaining parking spaces are less than 600, reservation system will be enabled. The reservation mechanism has been revised, applicants are required to provide license plate and mobile phone number which can receive SMS and verification code only. The parking space will be reserved for 3 hours after reservation is completed. During the reservation period, the same vehicle cannot make repeated reservation. Reservation cannot be changed, but can be canceled at any time. The Transport Bureau of Macao announced an update to the parking fee of the East Car Park of the Hong Kong-Zhuhai-Macao Bridge ("HZMB") Macao Frontier Post ("East Car Park") with effective from 1 May 2025. For light vehicles, the fee for parking durations of less than 12 hours is MOP \$10 per hour or part thereof. A parking fee of 12 hours is charged for continuous parking between 12 and 24 hours, i.e. a flat fee of MOP \$120 applies for a full day. If the parking duration exceeds 24 hours, the parking fee will be calculated based on a cumulative basis according to the aforementioned rates. The maximum number of parking days is 8 consecutive days. As the details of the application procedures (including the fees) as required by the Macao Government are determined by the Macao Government and may be updated from time to time, applicants are advised to obtain information on the latest arrangements and fees by making enquiries to the Macao Transport Bureau by phone at ((853) 8866 6363) or checking the Bureau's website (<http://www.dsat.gov.mo>). TD would like to reiterate that the approval letter holders must comply with all conditions in the approval letter during their participation in the scheme.

5. When is an applicant required to take out the Macao and the Mainland vehicle insurances?

Before departing for the East Car Park, **applicants must take out the Macao and Mainland vehicle insurances as required by their respective laws**, but applicants are not required to take out the Macao and the Mainland vehicle insurances when applying for the Scheme.

Before departure, applicants are also required to upload the Mainland vehicle insurance information at the Mainland's online filing platform (<http://bridge.zhjj.org.cn:9080>) for formal approval of Filing Records.

Please note that as it takes time to arrange the Mainland and Macao vehicle insurances, applicants are advised to allow ample time to complete the procedures and formalities. Besides, since the procedures and price schedules for taking out such vehicle insurances are set by the relevant insurance companies, and may be updated from time to time, **applicants are advised to obtain up-to-date information on the required procedures and fees before submitting applications.**

6. What is the application fee for the Scheme?

The application is free of charge. The TD will inform applicants of their application results via email. Successful applicants shall download their approval letters. Since parking spaces at the East Car Park is reserved on a first-come-first-served basis, applicants should reserve a parking space through Macao Government's designated online platform (<https://hzmbparking.dsat.gov.mo>) as early as possible after obtaining an approval letter .

The TD does not guarantee that the successful applicants can use a parking space at the East Car Park.

7. After submitting the application, can an applicant withdraw the application or amend the information he/ she provided?

No. Once the application is submitted, **applicants cannot withdraw or amend any vehicles and drivers related particulars (e.g. addition, cancellation or change of the designated driver(s); change of vehicle (even using the same vehicle registration mark); or change of the vehicle registration mark) or change the effective date of the eligibility; otherwise applicants are required to submit applications afresh.** The approval letter issued for a specific vehicle is not transferable either.

Moreover, as required by the Governments of the Mainland and Hong Kong, applications will be assessed on the basis of the information on the applicants,

drivers and vehicles provided at the time of application. **The approved documents will become invalid if there is any change in such information after an application has been approved and the relevant approval and approved documents (including the approval letter issued by the TD as well as the approval of Filing Records from the Mainland Government) have been issued.** The relevant government authorities of the two places may refuse to let the vehicle travel to Macao via HZMB.

8. Before departing for Macao, are there any other formalities required after the applicant has received the approval letter issued by Hong Kong?

Applicants must take out the Macao and the Mainland vehicle insurances as required by their respective laws and upload the Mainland vehicle insurance information at the Mainland's online filing platform (<http://bridge.zhjj.org.cn:9080>) for formal approval of Filing Records.

9. How can an applicant find out if the application is successful or not?

Under normal circumstances, the two Governments normally take about 12 working days for processing applications. For applications submitted by post/drop-in, two to three more working days may be required. The TD will inform applicants of their application results via email. Successful applicants shall download their approval letters. Applicants who do not receive any notification in 15 working days after submission of their applications may call 2804 2600 for enquiry.

It should be noted that, since the office hours and holidays of the two Governments differ, and in particular as a result of suspension of office operation during long holidays, it may take a longer time to complete the application procedures and relevant formalities.

10. Is there any arrangement for “express approval”?

Since the processing time of an application has already been shortened as far as possible, there is no arrangement for “express approval”. Applicants who need to travel to the East Car Park are advised to apply for the Scheme as early as possible.

11. Is it necessary to provide passengers' information when submitting application for the Scheme? Can the passengers concerned be foreign passport holders?

There is no need to provide information on passengers when submitting application for the Scheme. Foreign passport holders travelling to Macao and Hong Kong on the vehicle concerned should meet and comply with the prevailing Macao and Hong Kong visa requirements for entry.

12. Could PCs under the Scheme be driven by their passengers?

No. If the PC concerned travelling to Macao is found to be driven by anyone other than the designated driver(s), this will lead to cancellation of the approval and their approval letter and rejection of future applications (please see paragraph 5.4 for details).

13. How will the case be handled if vehicles fail to return to Hong Kong as scheduled due to emergency incidents?

Please contact the Macao Transport Bureau for relevant enquiries at (853) 8866 6363.

14. What measures are recommended for driving to Macao under the Scheme to enhance protection?

Applicants should comply with the laws and regulations of the three Governments and get hold of relevant information before departure, such as maps and routes planning. Applicants are also advised to consider using the Global Positioning System to facilitate their driving.

They need to check with their insurance providers the details of the coverage of the statutory insurance required by the three Governments, and consider taking out other related insurances, like commercial third party liability insurance and liability insurance for cross-boundary vehicle owners, according to their own situations.

For details of vehicle insurance requirements of the three Governments, please refer to the websites of Hong Kong Federation of Insurers HZMB Insurance

Corner (<https://minisites.hkfi.org.hk/hzmb/index.html>) or the Insurance
Authority on motor insurance for using HZMB
(https://ia.org.hk/en/infocenter/faqs/faqs_13.html).

Important Notice

Disclaimer

Information contained in this Application Guide is for reference only. Whilst the Transport Department has endeavoured to ensure that the information is accurate, no guarantee is given as to its accuracy. The Government of the Hong Kong Special Administrative Region and the Transport Department accept no legal liability for any errors or omissions found in the contents.

Collection and Use of Data

Personal data provided to the Transport Department by the applicants and designated drivers for joining the Scheme may need to be disclosed to relevant authorities of the Mainland, Macao and Hong Kong, including the Guangdong Provincial Public Security Department and other policy bureaux and departments of the Governments of the Hong Kong Special Administrative Region and the Macao Special Administrative Region. Please read carefully the “Notes about Personal Data” on the application form or on-line application system before making an application.