Accessibility of Government Premises

It is Government's established policy objective to provide a barrier-free environment for persons with disabilities with a view to enabling them to access to premises and make use of the facilities and services therein on an equal basis with others, thereby facilitating them to live independently and fully integrate into the community.

To facilitate Government-wide collaborated efforts in enhancing the accessibility of Government premises and facilities, the Government has established an Access Co-ordinator and Access Officer Scheme. An Access Co-ordinator is responsible for co-ordinating accessibility issues within individual bureau or department, whereas an Access Officer is responsible for, among other things, offering assistance to persons with disabilities in access to the venue under his/her management and using the services and facilities therein, and handling public enquiries and complaints regarding accessibility issues for the venue.

Should you have any enquiries or comments on the accessibility of offices/premises of the Transport Department, please contact our Access Co-ordinator, Deputy Access Co-ordinator and Access Officers as follow –

Access Co-ordinator

Name and Post Title	Telephone Number	Email Address	Fax Number
Ms. KWOK Wai-ying, Candy Assistant Commissioner / Management and Paratransit	3842 5513	access_coordinator@td.gov.hk	2824 2176

Deputy Access Co-ordinator

Name and Post Title	Telephone Number	Email Address	Fax Number
Ms. Wong Yee-fang, Eva Chief Transport Officer / Disabled Transport	3842 5826	deputy_access_coordinator@td.gov.hk	3528 0564

Access Officer

District	Venue/Premise/ Facility	Address	Post Title of Access Officer	Telephone Number	Email Address	Fax Number
Wan Chai	Driving Test	15 Hawthorn Road, Happy	Driving Test Centre	2574 5857	drivingservicessectio	2711 6799
	Centre	Valley	Officer		n@td.gov.hk	
		Stadium Path, So Kon Po	Driving Test Centre	2577 7426		
			Officer			
Central	Office of	3/F, United Centre, 95	Executive Officer /	2804 2585	egc@td.gov.hk	2804 2592
and	Transport	Queensway, Admiralty	General &			
Western	Department		Computerisation			

District	Venue/Premise/ Facility	Address	Post Title of Access Officer	Telephone Number	Email Address	Fax Number
		M/F, Low Block, Queensway Government Offices, 66 Queensway, Admiralty	Clerical Officer /Vehicle Records Office	2867 4691	covro@td.gov.hk	2525 7596
		5/F & 10/F (Room 1032), Harbour Building, 38 Pier Road, Central	Executive Officer /Cross Boundary 4	2852 4682	gracehycheung@td.g ov.hk	2542 1933
Eastern	Driving Test Centre	86, Sheung On Street, Chai Wan, Hong Kong	Driving Test Centre Officer	2515 0050	drivingservicessectio n@td.gov.hk	2711 6799
Kowloon City	Office of Transport Department	19 Pui Ching Road, Ho Man Tin	Executive Officer/Driving Test Administration	2624 7689	ivyhyngai@td.gov.hk	2711 6799
	Vehicle Examination Centre	2-10 Long Yuet Street, To Kwa Wan	Senior Motor Vehicle Examiner / Bus	2356 1158	smb@td.gov.hk	2764 1517
	Driving Test Centre	19 Pui Ching Road, Ho Man Tin	Driving Test Centre Officer	2713 6402	drivingservicessectio n@td.gov.hk	2711 6799

District	Venue/Premise/ Facility	Address	Post Title of Access Officer	Telephone Number	Email Address	Fax Number
		5 Chung Yee Street, Ho	Driving Test Centre	2711 7670		
		Man Tin	Officer			
		11 Tin Kwong Road, Kowloon City	Driving Test Centre Officer	2714 0365		
		Kowloon City	Officer			
Kwun	Office of	5/F, Kowloon East	Senior Clerical Officer	2772 7952	scokt@td.gov.hk	2348 2150
Tong	Transport	Government Offices, 12	/Licensing (Kwun			
	Department	Lei Yue Mun Road, Kwun	Tong)			
		Tong				
	Vehicle	8 Tsui Hing Street,	Senior Motor Vehicle	2305 1763	smmu@td.gov.hk	2759 7841
	Examination	Kowloon Bay	Examiner /Monitor			
	Centre		Unit			
		2 Cheung Yip Street,	Senior Motor Vehicle	2759 7522	smkb@td.gov.hk	2751 1597
		Kowloon Bay	Examiner /Kowloon			
			Bay			
	Driving Test	Shop G60 and G61, Ka	Driving Test Centre	2775 7889	drivingservicessectio	2711 6799
	Centre	Wing Arcade, 3 Ka Wing	Officer		n@td.gov.hk	
		Street, Yau Tong				

District	Venue/Premise/ Facility	Address	Post Title of Access Officer	Telephone Number	Email Address	Fax Number
Sham	Office of	2/F, Cheung Sha Wan	Executive Officer	3529 1959	bondyu@td.gov.hk	2782 0153
Shui Po	Transport	Government Offices, 303	/Licensing (Kowloon)1			
	Department	Cheung Sha Wan Road,				
		Cheung Sha Wan				
	Driving Test	8 Chak On Road South,	Driving Test Centre	2319 2044	drivingservicessectio	2711 6799
	Centre	Sham Shui Po	Officer		n@td.gov.hk	
Yau Tsim	Office of	2/F, 4/F, 5/F, 7/F - 10/F,	Executive Officer /	2399 2533	phoenixchan@td.gov.	2397 8046
Mong	Transport	Mongkok Government	Urban (Kowloon) &		hk	
	Department	Offices, 30 Luen Wan	New Territories			
		Street, Mongkok				
	Headquarters of	5/F, 10/F-16/F, South	Deputy Departmental	3842 5573	peggybklai@td.gov.hk	2824 0433
	Transport	Tower, West Kowloon	Secretary /			
	Department	Government Offices, 11	Administration			
		Hoi Ting Road, Yau Ma				
		Tei, Kowloon				

District	Venue/Premise/ Facility	Address	Post Title of Access Officer	Telephone Number	Email Address	Fax Number
Kwai	Vehicle	302 Wo Yi Hop Road,	Motor Vehicle	2424 5215	mkchow@td.gov.hk	2418 2977
Tsing	Examination	Kwai Chung	Examiner I /Sheung			
	Centre		Kwai Chung			
	Driving Test	7 Wing Hau Street, Kwai	Driving Test Centre	2439 4576	drivingservicessectio	2711 6799
	Centre	Chung	Officer		n@td.gov.hk	
		103 Lei Muk Road, Kwai	Driving Test Centre	2610 1392	_	
		Chung	Officer			
Tsuen	Driving Test	231 Texaco Road, Tsuen	Driving Test Centre	2194 0432	drivingservicessectio	2711 6799
Wan	Centre	Wan	Officer		n@td.gov.hk	
Sha Tin	Office of	2/F, Sha Tin Government	Executive Officer	2606 5077	est@td.gov.hk	2691 5077
	Transport	Offices, 1 Sheung Wo Che	/Licensing (Sha Tin)			
	Department	Road, Sha Tin				
	Driving Test	Yuen On Street, Shatin	Driving Test Centre	9160 8643	drivingservicessectio	2711 6799
	Centre (Mobile)		Officer		n@td.gov.hk	