

## **Accessibility of Government Premises**

It is Government's established policy objective to provide a barrier-free environment for persons with disabilities with a view to enabling them to access to premises and make use of the facilities and services therein on an equal basis with others, thereby facilitating them to live independently and fully integrate into the community.

To facilitate Government-wide collaborated efforts in enhancing the accessibility of Government premises and facilities, the Government has established an Access Co-ordinator and Access Officer Scheme. An Access Co-ordinator is responsible for co-ordinating accessibility issues within individual bureau or department, whereas an Access Officer is responsible for, among other things, offering assistance to persons with disabilities in access to the venue under his/her management and using the services and facilities therein, and handling public enquiries and complaints regarding accessibility issues for the venue.

Should you have any enquiries or comments on the accessibility of offices/premises of the Transport Department, please contact our Access Co-ordinator, Deputy Access Co-ordinator and Access Officers as follow –

### **Access Co-ordinator**

| <b>Name and Post Title</b>                                                         | <b>Telephone Number</b> | <b>Email Address</b>         | <b>Fax Number</b> |
|------------------------------------------------------------------------------------|-------------------------|------------------------------|-------------------|
| Ms. KWOK Wai-ying, Candy<br>Assistant Commissioner / Management and<br>Paratransit | 3842 5513               | access_coordinator@td.gov.hk | 2824 2176         |

**Deputy Access Co-ordinator**

| <b>Name and Post Title</b>                                             | <b>Telephone Number</b> | <b>Email Address</b>                | <b>Fax Number</b> |
|------------------------------------------------------------------------|-------------------------|-------------------------------------|-------------------|
| Ms. Wong Yee-fang, Eva<br>Chief Transport Officer / Disabled Transport | 3842 5826               | deputy_access_coordinator@td.gov.hk | 3528 0564         |

**Access Officer/ Venue-based Staff**

| <b>District</b>           | <b>Venue/Premise/<br/>Facility</b>   | <b>Address</b>                                 | <b>Post Title of<br/>Access Officer* and<br/>Venue-based Staff</b> | <b>Telephone<br/>Number</b> | <b>Email Address</b>                 | <b>Fax<br/>Number</b> |
|---------------------------|--------------------------------------|------------------------------------------------|--------------------------------------------------------------------|-----------------------------|--------------------------------------|-----------------------|
| Wan Chai                  | Driving Test<br>Centre               | 15 Hawthorn Road, Happy<br>Valley              | Driving Test Centre<br>Officer                                     | 2574 5857                   | drivingservicessection<br>@td.gov.hk | 2711 6799             |
|                           |                                      | Stadium Path, So Kon Po                        | Driving Test Centre<br>Officer                                     | 2577 7426                   |                                      |                       |
| Central<br>and<br>Western | Office of<br>Transport<br>Department | 3/F, United Centre, 95<br>Queensway, Admiralty | Executive Officer /<br>General &<br>Computerisation*               | 2804 2585                   | egc@td.gov.hk                        | 2804 2592             |

| District        | Venue/Premise/<br>Facility           | Address                                                                        | Post Title of<br>Access Officer* and<br>Venue-based Staff | Telephone<br>Number | Email Address                        | Fax<br>Number |
|-----------------|--------------------------------------|--------------------------------------------------------------------------------|-----------------------------------------------------------|---------------------|--------------------------------------|---------------|
|                 |                                      | M/F, Low Block,<br>Queensway Government<br>Offices, 66 Queensway,<br>Admiralty | Clerical Officer<br>/Vehicle Records<br>Office            | 2867 4691           | covro@td.gov.hk                      | 2525 7596     |
|                 |                                      | 10/F (Room 1032),<br>Harbour Building, 38 Pier<br>Road, Central                | Executive Officer<br>/Cross Boundary 4                    | 2852 4682           | gracehycheung@td.gov.hk              | 2542 1933     |
| Eastern         | Driving Test<br>Centre               | 86 Sheung On Street, Chai<br>Wan, Hong Kong                                    | Driving Test Centre<br>Officer                            | 2515 0050           | drivingservicessection<br>@td.gov.hk | 2711 6799     |
| Kowloon<br>City | Office of<br>Transport<br>Department | 19 Pui Ching Road, Ho<br>Man Tin                                               | Executive<br>Officer/Driving Test<br>Administration*      | 2624 7689           | ivyhyngai@td.gov.hk                  | 2711 6799     |
|                 | Vehicle<br>Examination<br>Centre     | 2-10 Long Yuet Street, To<br>Kwa Wan                                           | Senior Motor Vehicle<br>Examiner / Bus*                   | 2356 1158           | smb@td.gov.hk                        | 2764 1517     |

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|-----------------|--------------------------------------|-------------------------------------------------------------------------------|-----------------------------------------------------------|---------------------|--------------------------------------|---------------|
| Kowloon<br>City | Driving Test<br>Centre               | 19 Pui Ching Road, Ho<br>Man Tin                                              | Driving Test Centre<br>Officer                            | 2713 6402           | drivingservicessection<br>@td.gov.hk | 2711 6799     |
|                 |                                      | 5 Chung Yee Street, Ho<br>Man Tin                                             | Driving Test Centre<br>Officer                            | 2711 7670           |                                      |               |
|                 |                                      | 11 Tin Kwong Road,<br>Kowloon City                                            | Driving Test Centre<br>Officer                            | 2714 0365           |                                      |               |
| Kwun<br>Tong    | Office of<br>Transport<br>Department | 5/F, Kowloon East<br>Government Offices, 12<br>Lei Yue Mun Road, Kwun<br>Tong | Senior Clerical Officer<br>/Licensing (Kwun<br>Tong)      | 2772 7952           | scokt@td.gov.hk                      | 2348 2150     |
|                 | Vehicle<br>Examination<br>Centre     | 8 Tsui Hing Street,<br>Kowloon Bay                                            | Senior Motor Vehicle<br>Examiner /Monitor<br>Unit         | 2305 1763           | smmu@td.gov.hk                       | 2759 7841     |
|                 |                                      | 2 Cheung Yip Street,<br>Kowloon Bay                                           | Senior Motor Vehicle<br>Examiner /Kowloon<br>Bay          | 2759 7522           | smkb@td.gov.hk                       | 2751 1597     |

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| Kwun<br>Tong     | Driving Test<br>Centre               | Shop G60 and G61, Ka<br>Wing Arcade, 3 Ka Wing<br>Street, Yau Tong                          | Driving Test Centre<br>Officer                               | 2775 7889           | drivingservicessection<br>@td.gov.hk | 2711 6799     |
| Sham<br>Shui Po  | Office of<br>Transport<br>Department | 2/F, Cheung Sha Wan<br>Government Offices, 303<br>Cheung Sha Wan Road,<br>Cheung Sha Wan    | Executive Officer<br>/Licensing (Kowloon)1                   | 3529 1959           | bondyu@td.gov.hk                     | 2782 0153     |
|                  | Driving Test<br>Centre               | 8 Chak On Road South,<br>Sham Shui Po                                                       | Driving Test Centre<br>Officer                               | 2319 2044           | drivingservicessection<br>@td.gov.hk | 2711 6799     |
| Yau Tsim<br>Mong | Office of<br>Transport<br>Department | 2/F, 4/F, 5/F, 7/F - 10/F,<br>Mongkok Government<br>Offices, 30 Luen Wan<br>Street, Mongkok | Executive Officer /<br>Urban (Kowloon) &<br>New Territories* | 2399 2533           | phoenixchan@td.gov.<br>hk            | 2397 8046     |
|                  | Office of<br>Transport<br>Department | 22/F, Pioneer Centre, 750<br>Nathan Road, Mongkok                                           | Transport Officer/<br>Boundary 2*                            | 3583 3984           | linpakyin@td.gov.hk                  | 2110 9073     |

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|---------------|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|---------------------|--------------------------------------|---------------|
|               | Headquarters of<br>Transport<br>Department | 5/F, 10/F-16/F, South<br>Tower, West Kowloon<br>Government Offices, 11<br>Hoi Ting Road, Yau Ma<br>Tei, Kowloon | Deputy Departmental<br>Secretary /<br>Administration*     | 3842 5573           | peggybklai@td.gov.hk                 | 2824 0433     |
| Kwai<br>Tsing | Vehicle<br>Examination<br>Centre           | 302 Wo Yi Hop Road,<br>Kwai Chung                                                                               | Motor Vehicle<br>Examiner I /Sheung<br>Kwai Chung         | 2424 5215           | mkchow@td.gov.hk                     | 2418 2977     |
|               | Driving Test<br>Centre                     | 7 Wing Hau Street, Kwai<br>Chung                                                                                | Driving Test Centre<br>Officer                            | 2439 4576           | drivingservicessection<br>@td.gov.hk | 2711 6799     |
|               |                                            | 103 Lei Muk Road, Kwai<br>Chung                                                                                 | Driving Test Centre<br>Officer                            | 2610 1392           |                                      |               |
| Tsuen<br>Wan  | Driving Test<br>Centre                     | 231 Texaco Road, Tsuen<br>Wan                                                                                   | Driving Test Centre<br>Officer                            | 2194 0432           | drivingservicessection<br>@td.gov.hk | 2711 6799     |

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|-----------------|--------------------------------------|----------------------------------------------------------------------|--------------------------------------------------------------------|-----------------------------|--------------------------------------|-----------------------|
| Sha Tin         | Office of<br>Transport<br>Department | 2/F, Sha Tin Government<br>Offices, 1 Sheung Wo Che<br>Road, Sha Tin | Executive Officer<br>/Licensing (Sha Tin)                          | 2606 5077                   | est@td.gov.hk                        | 2691 5077             |
|                 | Driving Test<br>Centre (Mobile)      | Yuen On Street, Shatin                                               | Driving Test Centre<br>Officer                                     | 9160 8643                   | drivingservicessection<br>@td.gov.hk | 2711 6799             |