

第三章 復康巴士服務

復康巴士服務由勞工及福利局提供資助，由香港復康會及冠忠無障礙交通服務有限公司營運，日常運作由運輸署監管。該服務採用經過特別改裝的車輛，專為未能使用公共交通工具的殘疾人士提供安全便捷的點到點特別交通服務。

現時，兩間復康巴士營辦商共有 176部車輛。車上設施包括：

- 自動輪椅升降台
- 中門自動梯級
- 輪椅固定扣鎖及全齡 3 點式乘客安全帶
- 可裝拆座位安全警示系統
- 伸手可及的求救鐘
- 黃色扶手
- 升降台操作指示燈

新



自動輪椅升降台
Automatic wheelchair lift



全齡3點式乘客安全帶
All ages three-point seat belt

Chapter 3 Rehabus Service



The Rehabus service is operated by the Hong Kong Society for Rehabilitation and the Kwoon Chung Inclusive and Accessible Transport Services Company Limited under the subvention from the Labour and Welfare Bureau. Its daily operation is monitored by the Transport Department. Using specially-fitted out vehicle, it provides convenient point-to-point special transport service for people with disabilities who have difficulties in using public transport.

Currently, the two Rehabus operators have a fleet of 176 vehicles in total. Each vehicle is equipped with :

- automatic wheelchair lift
- auto-step at middle door
- wheelchair restraint systems and all ages three-point seat belts
- moveable-seat safety warning system
- easily reached bell
- handrails painted in yellow
- warning signal during lift operation



升降台操作指示燈
Warning signal during lift operation



乘客可使用中門自動梯級上落
復康巴士
Passengers can get on and
off rehabus by using auto-
step at middle door

服務類別

復康巴士主要提供三大類服務，簡述如下：

固定路線服務 (由香港復康會營運)

固定路線服務旨在於繁忙時間定時定點接載行動不便的殘疾人士往返工作地點、學校、訓練中心及醫療機構。服務時間由星期一至六（公眾假期除外）上午 6 時 30 分至上午 10 時及下午 3 時至晚上 7 時，以及星期六（公眾假期除外）中午 12 時至下午 2 時。

電召服務 (由香港復康會營運)

電召服務為行動不便的殘疾人士提供預約接載服務，以滿足他們覆診或參與社交活動等交通需要。這項服務按乘客人數分大組（5 人或以上）及細組（4 人及以下）安排服務。路線相近的細組乘客會獲安排共用一部復康巴士，以善用資源。此外，復康巴士為行動不便的殘疾人士（特別是寄宿人士）提供每星期兩程聯載服務。每星期按固定時間到固定地點且路線相近的乘客可共用此項聯載服務，往返學校、工場宿舍和居所，以善用資源。

穿梭巴士服務 (由冠忠無障礙交通服務有限公司營運)

穿梭巴士服務設有固定路線及班次，方便行動不便的殘疾人士往返醫院、診所及鐵路站。同時亦設有週末旅遊線，方便行動不便的殘疾人士在週末（即星期六或星期日）或公眾假期前往香港有特色的旅遊景點，以助推廣香港成為無障礙城市。



黃色扶手及伸手可及的求救鐘

Handrail painted in yellow and easily reached bell



Scope of Service

There are three main types of Rehabus service which are briefly described below:

Scheduled Route Service (Operated by the Hong Kong Society for Rehabilitation)

Scheduled Route Service is a peak hour fixed-route fixed-timetable service taking passengers with mobility disabilities to and from workplaces, schools, training centres and medical institutions. Its operating hours run from 6:30 a.m. to 10:00 a.m. and from 3:00 p.m. to 7:00 p.m. from Mondays to Saturdays (except public holidays), and from 12:00 noon to 2:00 p.m. on Saturdays (except public holidays).

Dial-a-Ride Service (Operated by the Hong Kong Society for Rehabilitation)

Dial-a-Ride service is provided through advance booking to meet the irregular transport needs of people with mobility disabilities, such as attending medical appointments or other social activities. The service is arranged according to large group (five or more passengers) and small group (four or less passengers), depending on the number of passengers. Small group passengers with similar routes will be arranged to share a rehabus for efficient use of resources. Rehabus also provides Pooled Dial-a-Ride Service taking people with mobility disabilities (especially those living in boarding facilities and care homes) to and from schools, workshops and care homes. Two regular trips are provided per week, and passengers with similar routes will be pooled together to share a rehabus for efficient use of resources.

Feeder Service (Operated by the Kwoon Chung Inclusive and Accessible Transport Services Company Limited)

Feeder Service is a service operating on fixed routings and schedules for taking people with mobility disabilities to and from hospitals, clinics and railway stations. To promote Hong Kong as a barrier-free city, the Weekend Recreational Rehabus Service is also provided to enable people with mobility disabilities to visit local tourist attractions at weekends (i.e. Saturday or Sunday) and on public holidays.