

| 安全召回詳情       |                                                                                                                                                                                                     |
|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 編號           | 10001188                                                                                                                                                                                            |
| 製造商          | 梅賽德斯－奔馳股份有限公司                                                                                                                                                                                       |
| 車輛類別         | 私家車                                                                                                                                                                                                 |
| 型號           | E-Class/ 213，E-Class Convertible/ 238，GLC/ 253 配備 M264 引擎                                                                                                                                           |
| 代理商 (查詢電話)   | 仁孚柴灣維修中心： 2895 7323<br>仁孚紅磡維修中心： 2363 9396<br>仁孚元朗維修中心： 2473 3171                                                                                                                                   |
| 主題           | 點火故障檢測（5496438）                                                                                                                                                                                     |
| 進度           | 進行中                                                                                                                                                                                                 |
| 受影響車輛的底盤號碼   | <p>關於受這次行動影響的車輛底盤編號，請參閱以下(1)或(2)：</p> <p>(1) 如果車輛是購自仁孚或曾經到仁孚維修中心完成保養維修，已知受影響車輛的底盤編號見下列表。</p> <p>(2) 如果車輛並非購自仁孚及未曾於仁孚維修中心完成保養維修而且車輛生產於「製造日期」說明的時段內，煩請致電上述仁孚維修中心或客戶服務專線（2504 6140）查証您的車輛是否受該回召影響。</p> |
| 缺陷簡述及忽略的可能後果 | 作為持續監測的一部分，我們發現某部分車輛的引擎控制單元軟件很遺憾地可能與規格不符。在這種情況下，當退出航行模式時，燃油噴注系統或可能會被停止運作，因此，不能排除在上述極為罕見的情況下車輛可能會在沒有通知的情況下失去推動力，這亦可能會增加發生意外事故的風險。                                                                    |
| 修正行動         | 作為預防措施，我們將更新受影響車輛上的引擎控制單元軟件。                                                                                                                                                                        |
| 製造日期         | 2021 年 8 月 10 日至 2023 年 3 月 7 日                                                                                                                                                                     |
| 召回行動開始日期     | 2024 年 11 月 19 日                                                                                                                                                                                    |
| 估計召回行動的完成日期  | 2025 年 12 月 31 日                                                                                                                                                                                    |

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